Exercise Black Fault Simulator Scripts

**INPUT 7 TECHNICIAN**

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| **Method:** | **IN-PERSON** | **Time:** | **0930** | **From:** | **TECHNICIAN** |

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| **Event Description:** |
| Temporary EOC Briefing |
| **Message/Script:** |
| “Hi everyone, I was just speaking with the EOC Director. Engineering said the last aftershock has damaged the foundations of the building housing your EOC. While they undertake additional structural assessments, I’ve been tasked with moving you into a temporary EOC in our out-building. We were fortunate that it was able to withstand the initial earthquake and these aftershocks. It seems everyone in the city is looking for space. I fought to get you in and I’m pretty sure you can keep this space for at least the next 24 hours but we may have to move again. Heads-up, there are a number of governments and organizations working out of the space so we’re going to have to be diplomatic in sharing resources. Once we get in there, safety will be important. There may be more aftershocks. If one occurs, remember to drop, cover and hold on. One of our techs will be setting up radios and phones. Please pack up what you absolutely need and I will take you to your new space.”  |

**INPUT 8 TEMPORARY EOC WORKERS**

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| **Method:** | **IN-PERSON** | **Time:** | **0940** | **From:** | **TEMP. EOC WORKERS** |

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| **Event Description:** |
| Move to Exercise Location |
| **Message/Script:** |
| “My name is \_\_\_ (insert name)\_\_\_\_. I was working at the primary EOC since 3 pm yesterday. When we were forced to move, I gathered up all the paperwork and brought it here with me. There are a bunch of damage assessments and incident reports received in the past 18 hours. These are yours now. All the other EOC staff have gone home; I’m exhausted and am going home. I don’t live far and will be walking. I will try to report back tomorrow morning. Good luck.”(LEAVE POD - DO NOT PROVIDE ANY ADDITIONAL INFORMATION TO PLAYERS) |
| **Notes:** |
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**INPUT 9 TECHNICIAN**

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| **Method:** | **IN-PERSON** | **Time:** | **0947** | **From:** | **TECHNICIAN** |

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| **Event Description:** |
| Aftershock |
| **Message/Script:** |
| “I’ve checked the building – you are still safe to work out of this facility.”(DO NOT PROVIDE ANY FURTHER DETAIL)  |

**INPUT 10 RUNNER**

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| **Method:** | **IN-PERSON & DOCUMENTS** | **Time:** | **0950** | **From:** | **RUNNER**  |

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| **Event Description:** |
| Runner Arrives |
| **Message/Script:** |
| “Hi my name is \_\_\_\_\_\_\_\_name\_\_\_\_\_\_\_\_. I’m part of a team of runners the city is using. I can be used to run messages around the city and to other agencies and communities. I can also bring you information from other agencies.” |
| **Notes:** |
| Provide the **Initial Incident Report – Collapsed Care Facility** to the pod.  |

**INPUT 11 RUNNER**

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| **Method:** | **IN-PERSON, DOCUMENTS & TASK** | **Time:** | **0955** | **From:** | **RUNNER**  |

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| **Event Description:** |
| SETUP & ACTION PLANNING |
| **Message/Script:** |
| (NO SCRIPT) |
| **Notes:** |
| Provide the **EOC Action Plan** template to the pod (if one is not already available) |

**INPUT 12 FIRE**

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| **Method:** | **PHONE** | **Time:** | **0957** | **From:** | **FIRE**  |

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| **Event Description:** |
| Trapped Firefighters |
| **Message/Script:** |
| * I am the Incident Commander at the collapsed care facility, \_\_\_\_\_\_\_\_\_\_\_\_10\_\_\_\_\_\_\_\_\_\_
* Building shifted unexpectedly during last aftershock
* 4 firefighters are trapped
* I need a backhoe, a front-end loader, a dump truck, and public works staff to operate each piece of equipment.
* I need this equipment ASAP
* Deliver to \_\_\_\_\_\_\_\_\_\_\_\_10a\_\_\_\_\_\_\_\_\_\_\_\_

(SOUND ANGRY, DON’T ANSWER QUESTIONS)(END CALL WITHIN 2 MINUTES, HANG UP IF NECESSARY)  |

**INPUT 14 RUNNER**

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| **Method:** | **IN-PERSON, DOCUMENTS & TASK** | **Time:** | **1000** | **From:** | **RUNNER**  |

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| **Event Description:** |
| Instructions to Volunteers |
| **Message/Script:** |
| “This is a message from someone at City Hall. I received it from one of the receptionists”.(TASK WILL APPEAR ON SCREEN – LOOK FOR TASK THEN PROVIDE DECISION TEMPLATE) |
| **Notes:** |
| Provide the **Handwritten Memo – Volunteers** to the pod Provide the **Decision Template** to the pod  |

**INPUT 15 DEPUTY FIRE CHIEF**

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| **Method:** | **IN-PERSON** | **Time:** | **1010** | **From:** | **DEPUTY FIRE CHIEF** |

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| **Event Description:** |
| Deputy Fire Chief Arrives at EOC |
| **Message/Script:** |
| (To All)* Thank you for all the work you are doing in this difficult time
* Who is the Fire Representative?

(To Fire Rep) * Have you sent the equipment to the care facility?
* Why are you not prioritizing the care facility?
* Could you use any of the volunteers at City Hall to help?
* I expect you to make the care facility response a top priority for the EOC

(BE FIRM, CONSIDER ANY RESPONSE AN EXCUSE)(LEAVE WITHIN 2 MINUTES)  |

**INPUT 16 TECHNICIAN**

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| **Method:** | **VIDEO & IN-PERSON** | **Time:** | **1013** | **From:** | **TECHNICIAN** |

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| **Event Description:** |
| Aftershock |
| **Message/Script:** |
| “I’ve checked the building – you are still safe to work out of this facility.”(DO NOT PROVIDE ANY FURTHER DETAIL)  |

**INPUT 17 PREOC**

**INPUT 17 RUNNER**

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| **Method:** | **PHONE, DOCUMENT & IN-PERSON** | **Time:** | **1015** | **From:** | **PREOC & RUNNER**  |

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| **Event Description:** |
| PREOC Request for Information |
| **Message/Script:** |
| (PREOC)* I am John from the Southwest PREOC Operations
* We are trying to determine what human and equipment resources are available across the area
* Some resources, like HUSAR, are considered critical
* Resource requests to the province/state/region will be considered based on the level of need identified by the community
* We need to ensure an equitable response to community needs across the region
* Please identify resources and any priority resource requests

(RUNNERA TASK WILL APPEAR ON SCREEN. LOOK FOR TASK THEN PROVIDE DECISION TEMPLATE) |
| **Notes:** |
| Runner - Provide the **Community Resource List** to the pod  |

**INPUT 18 EMS**

**INPUT 18 RUNNER**

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| **Method:** | **PHONE, DOCUMENT, IN-PERSON & TASK** | **Time:** | **1020** | **From:** | **EMS & RUNNER**  |

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| **Event Description:** |
| Report of Vehicles Trapped in Sinkhole |
| **Message/Script:** |
| (EMS)* My name is John – I’m a primary care paramedic
* I'm at a major sinkhole at \_\_\_\_\_\_\_\_\_\_\_\_\_\_15\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* Two mini-buses have gone into the sinkhole - about 15 feet down
* The sinkhole looks like it is expanding; there is screaming from vehicles
* Two other mini-buses are stopped here – they were in a convoy
* The occupants are parents and children from a residential treatment facility for children with chronic medical conditions
* We need a rescue team here ASAP
* The other occupants are refusing to stand back
* Crowd control and rescue is not our role and we have to leave the site
* We need the EOC to find resources to go to the sinkhole immediately

(RUNNERA TASK WILL APPEAR ON SCREEN. LOOK FOR TASK THEN PROVIDE DECISION TEMPLATE) |
| **Notes:** |
| Runner - Provide the **Decision Template** to the pod  |

**INPUT 19 FIRE**

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| **Method:** | **PHONE** | **Time:** | **1025** | **From:** | **FIRE**  |

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| **Event Description:** |
| Trapped Firefighters |
| **Message/Script:** |
| * I am the Incident Commander at the collapsed care facility at \_\_\_\_\_\_\_\_\_\_\_\_\_\_10a\_\_\_\_\_\_\_\_\_\_\_\_\_
* Missing firefighters still not located
* I need a second backhoe, a second front-end loader, a second dump truck, a water tender, and 10 additional public works staff
* I also need you to source a team of rescue dogs
* Also, send a two police for crowd control
* Deliver to \_\_\_\_\_\_\_\_\_\_\_\_\_\_10a\_\_\_\_\_\_\_\_\_\_\_\_\_

(SOUND ANGRY, DON’T ANSWER QUESTIONS)(REFUSE TO PROVIDE ANY DETAILS ABOUT RESOURCES ON SCENE)(END CALL WITHIN 2 MINUTES)  |

**INPUT 20 GENERAL**

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| **Method:** | **PHONE** | **Time:** | **1030** | **From:** | **GENERAL** |

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| **Event Description:** |
| Report of Gas Leak Near Care Facility |
| **Message/Script:** |
| * This is John at Terasen Gas
* We have reports of a major gas leak near \_\_\_\_\_\_\_\_\_\_\_10a\_\_\_\_\_\_\_\_\_\_\_\_
* Service technicians will be on scene shortly to turn off the gas in the area
* The gas leak currently creates a major explosion hazard
* Please remove any personnel from the area and coordinate a 500 metre tactical evacuation around \_\_\_\_\_\_\_\_\_\_\_\_10\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

(IF ASKED, STATE THAT NO FURTHER DETAILS ARE AVAILABLE)(END CALL WITHIN 2 MINUTES)  |

**INPUT 22 FIRE**

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| **Method:** | **PHONE** | **Time:** | **1040** | **From:** | **FIRE**  |

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| **Event Description:** |
| Irate IC |
| **Message/Script:** |
| * I am the Incident Commander at the collapsed care facility at \_\_\_\_\_\_\_\_\_\_\_\_\_10a\_\_\_\_\_\_\_\_\_\_\_\_\_
* We have a dozen dogs and dog owners on scene
* Some are trapped in the building when it shifted
* Is this what you sent me for rescue dogs?
* Where is my damn crowd control?

(SOUND ANGRY, DON’T ANSWER QUESTIONS)(REFUSE TO PROVIDE ANY DETAILS ABOUT RESOURCES ON SCENE)(REFUSE TO REMOVE ANY RESOURCES FROM THE SCENE IF INFORMED OF GAS LEAK)(END CALL WITHIN 2 MINUTES)  |

**INPUT 23 COUNCILLOR MARKS**

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| **Method:** | **IN-PERSON** | **Time:** | **1045** | **From:** | **COUNCILLOR MARKS** |

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| **Event Description:** |
| Conflict of Interest Decision |
| **Message/Script:** |
| * My name is Councillor Marks
* Thanks for all the work you are doing
* I need a generator to be wired into my home
* We are using my home offices as a temporary office for elected officials
* This is a requirement for continuing Governmental services
* This should be prioritized over all other requests
* The Mayor is supporting this request

(BE FIRM, CONSIDER ANY RESPONSE AN EXCUSE)(LEAVE WITHIN 2 MINUTES)  |

**INPUT 24 FIRE**

**INPUT 24 RUNNER**

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| **Method:** | **PHONE, DOCUMENT & IN-PERSON** | **Time:** | **1050** | **From:** | **FIRE** **RUNNER**  |

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| **Event Description:** |
| Incident Command and Engineering Teams Request Guidance |
| **Message/Script:** |
| (FIRE)* This is Battalion Chief \_\_\_*name*\_\_\_
* At the \_\_\_\_\_\_\_\_\_\_\_17c\_\_\_\_\_\_\_\_\_\_\_\_ at \_\_\_\_\_\_\_\_\_\_\_\_17d\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* Need guidance on dealing with the Chief Curator and Chief Development Officer at the Art Gallery
* Gallery is exhibiting 18 extremely valuable paintings and sculpture from the Monet to Dali Collection, on a loan from Cleveland Museum of Art.
* Includes Manet, Monet, Cézanne, van Gogh, Rodin, Picasso, Dalí
* Curator has brought workers and equipment to stabilize the museum
* Gallery building has moderate damage, could collapse with aftershocks
* I want to move the curator and staff away and use art gallery property for debris storage as we respond to collapsed supported housing complex at \_\_\_\_\_\_\_\_\_17b \_\_\_\_\_\_\_\_\_\_\_\_\_\_ close by
* May be up to 50 people trapped inside the housing complex
* I have heavy equipment (shovels/graders) clearing rubble from around the collapsed building and they need to pile it out of the rescue zone.

(RUNNERPROVIDE RESOURCE REQUEST FOR LANDMARK) |
| Notes: |
| Runner - Provide the **Resource Request for Landmark** to the pod  |

**INPUT 25 POLICE CHIEF**

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| **Method:** | **IN-PERSON & DOCUMENTS** | **Time:** | **1055** | **From:** | **POLICE CHIEF** |

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| **Event Description:** |
| Police Chief Arrives |
| **Message/Script:** |
| (To All)* Thank you for all the work you are doing in this difficult time
* Who is the Police Representative?

(To Police Rep) * Have you sent the equipment for the respite facility?
* Can you locate the request? Why hasn’t this been actioned sooner?
* You’re creating an additional hardship on the officers working in difficult conditions
* I expect you to deal with this immediately

(BE FIRM, CONSIDER ANY RESPONSE AN EXCUSE)(LEAVE WITHIN 2 MINUTES)  |
| Notes: |
| Bring a copy of the **Police** **Resource Request – Respite Facility** to the pod |

**INPUT 26 RUNNER**

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| **Method:** | **IN-PERSON & DOCUMENT** | **Time:** | **1110** | **From:** | **PREOC & RUNNER**  |

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| **Event Description:** |
| Inaccurate Media Story |
| **Message/Script:** |
| (RUNNERPROVIDE THE **MEDIA STORY** TO THE POD) |
| **Notes:** |
| Runner - Provide the **Innacurate** **Media Story** to the pod  |

**INPUT 27 EMS**

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| **Method:** | **PHONE** | **Time:** | **1100** | **From:** | **EMS**  |

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| **Event Description:** |
| Sinkhole Follow-Up |
| **Message/Script:** |
| (EMS)* My name is John – I’m a primary care paramedic
* I'm still at the sinkhole at \_\_\_\_\_\_\_\_\_\_\_\_15\_\_\_\_\_\_\_\_\_\_\_
* No resources have shown up and I have to leave
* The other drivers are attempting to rescue but the sinkhole is getting bigger
* Is ANYONE being sent?
 |

**INPUT 28 PREOC**

**INPUT 28 RUNNER**

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| **Method:** | **PHONE, DOCUMENT, & IN-PERSON** | **Time:** | **1110** | **From:** | **PREOC & RUNNER**  |

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| **Event Description:** |
| HUSAR Approval |
| **Message/Script:** |
| (PREOC)* I am John from the Southwest PREOC Operations
* Your community has been prioritized access to a HUSAR team
* The Canada Task Force 2 Team will be arriving at your city hall in 1 hour – they will then be under local control
* A list of the resources coming with the team is being sent to you now
* You will need to determine how and where you will deploy the team

(RUNNERPROVIDE THE **HUSAR EMAIL** TO THE POD) |
| **Notes:** |
| Runner - Provide the **HUSAR Email** to the pod  |

**INPUT 29 RUNNER**

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| **Method:** | **IN-PERSON**  | **Time:** | **1112** | **From:** | **RUNNER**  |

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| **Event Description:** |
| Delivery of Bottled Water |
| **Message/Script:** |
| * There is a trailer from Hope Water Company with 4,000 bottles of water parked outside City Hall
* Driver was told by his boss to take the water there
* Driver said he will leave it in the City Hall parking lot unless he is told what to do with it
* What should I tell the driver?

(IF NO RESPONSE WITHIN 3 MINUTES, RUNNER SHOULD LEAVE)FOLLOWUP SCRIPT * The driver left four huge pallets of water bottles in the city hall parking lot
* Members of the public are taking them
* There were people fighting over the bottles
 |

**INPUT 30 TECHNICIAN**

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| **Method:** | **VIDEO & IN-PERSON** | **Time:** | **1122** | **From:** | **TECHNICIAN** |

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| **Event Description:** |
| Aftershock |
| **Message/Script:** |
| “I’ve checked the building – you are still safe to work out of this facility.”(DO NOT PROVIDE ANY FURTHER DETAIL)  |

**INPUT 32 RUNNER**

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| **Method:** | **IN-PERSON & DOCUMENT** | **Time:** | **1128** | **From:** | **PREOC & RUNNER**  |

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| **Event Description:** |
| Media Releases Sensitive Information |
| **Message/Script:** |
| (RUNNERPROVIDE THE **SENSITIVE MEDIA RELEASE** TO THE POD) |
| **Notes:** |
| Runner - Provide the **Sensitive Media Release** to the pod  |

**INPUT 33 RUNNER**

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| **Method:** | **IN-PERSON & DOCUMENT** | **Time:** | **1134** | **From:** | **RUNNER**  |

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| **Event Description:** |
| Runner Confesses |
| **Message/Script:** |
| * I need to confess
* I accidentally gave the sensitive briefing document about the dead Councillor to the media
* Here is the original message
* Please don’t tell the EOC Director
* I’m very embarrassed
 |
| **Notes:** |
| Runner - Provide the **Sensitive Briefing Document** to the pod  |

**INPUT 35 FIRE**

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| **Method:** | **PHONE** | **Time:** | **1145** | **From:** | **FIRE**  |

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| **Event Description:** |
| Incident Command Ignore EOC Guidance |
| **Message/Script:** |
| (FIRE)* This is Battalion Chief \_\_\_\_\_\_\_*name*\_\_\_\_\_\_\_ at the partially collapsed building \_\_\_\_\_\_\_\_\_\_17c\_\_\_\_\_\_\_\_\_\_\_
* I’ve gone ahead and demolished the art gallery
* I also had a nearby cop arrest the gallery owner and his staff for impeding our rescue efforts. This is for their own good
* Your advice on this has been just plain useless
* You have no idea what it is like to be out here

(SOUND ANGRY, DON’T ANSWER QUESTIONS)(END CALL WITHIN 2 MINUTES, HANG UP WHILE OTHER PERSON IS SPEAKING)  |

**INPUT 36 TECHNICIAN**

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| --- | --- | --- | --- | --- | --- |
| **Method:** | **VIDEO & IN-PERSON** | **Time:** | **1157** | **From:** | **TECHNICIAN** |

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| **Event Description:** |
| Aftershock |
| **Message/Script:** |
| “I’ve checked the building – you are still safe to work out of this facility but our engineer is concerned this will change with another aftershock. I suggest you pack up and be prepared to leave quickly.I’ve heard that your primary EOC can be used again, so you may be able to return there.”(DO NOT PROVIDE ANY FURTHER DETAIL)  |