

Inputs for the Exercise TARGET RED

To be used in conjunction with the Master Sequence of Events List

INPUT #	1
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Method:	Video	Time:	2:00	From:	Controller	To:	All Players
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Event Description:
Welcome to Exercise
Message/Script:
<p>Welcome to Exercise Target Red. This exercise examines critical decision-making processes used at the incident site in a mass-casualty event. The purpose of this exercise is to strategize and plan for the handling of families and friends, communication messaging, managing the casualties as they are evacuated from the complex and arranging for witness and victim interviews. The relevant operational/tactical aspects of the exercise will be provided to you as the exercise unfolds – this is not an operational, nor a tactical, exercise. Rather, this table-top exercise provides a setting for an opportunity to collaborate and work together on common problem solving.</p> <p>During the exercise, you will represent various agencies and organizations who would be involved in a mass-casualty event. Some of you may typically be in a Command Post, some may be in a Departmental Operations Centre or local authority Emergency Operations Centre. Others of you may be in other off-site locations. Your role in this exercise is to 1) identify the presenting issues; 2) consider the incorporation of the training materials that have been presented and 3) respond to the questions/tasks that are posed during the exercise.</p> <p>Please use only the equipment and resources provided to you by the exercise controllers. This will ensure the exercise remains contained to those taking part. Over the next few minutes, you will receive a series of videos that will familiarize you with the City of Denton and will also brief you on the exercise scenario.</p>
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INPUT #	2
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Method:	Video	Time:	5:00	From:	Controller	To:	All Players
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Event Description:
Denton Community Bulletin
Message/Script:
<p>Hi! I'm Mayor Chris and I would like to welcome you to Denton! Denton is a growing community of 50,000 residents located on the shores of the Pearce river. Once a small retirement town, the community has grown substantially in the last 20 years. It is now a popular bedroom community for young professionals working in Murrayville (a city that shares a southwest border with Denton.) The recent development boom has led to a patchwork of neighbourhoods; many feature trendy new condos beside industrial areas, new townhouses on the edge of floodplains, and older residential areas on cobblestone streets. A major highway cuts through the centre of Denton. Approximately 30,000 commuter cars travel along this road each day—many coming from Denton and many from other communities — all heading to Murrayville. The Denton Express commuter train travels through a number of neighbourhoods in the city. Approximately 25,000 commuters ride the train throughout the day. Denton also has a train loading yard, located on the southern outskirts of the community. The city has recently completed construction on a new airport, allowing the city to welcome national and international guests. Denton has all the amenities that one would expect of a small to medium sized city - schools, hospitals, shopping malls, sports complexes, and seniors residences can all be found within its borders. The recently completed Map of Denton provides an overview of the locations of these facilities as well as demographic details.</p> <p>But what makes Denton truly fantastic is the people that live in our city. Here are a few of our leading citizens:</p> <p>I opened my first women's apparel store on Front Street almost 20 years ago. At the time, I was told I was crazy for opening a high end store in Denton. But I'm the one laughing now! Not only does Denton now hold the highest income per household in the region, the recent opening of the airport has brought additional out of town traffic right to my storefront! I would urge any new business owner to consider Denton as a prime destination for their store.</p> <p>I've been working in real estate for almost 15 years. During that time, I've seen the market go up and down. However, Denton has always seen property values rise. Also, the city is always making improvements to infrastructure. I advise my all my clients – Denton is a safe investment!</p> <p>I recently moved to the community to take a job with the Denton police after finishing my initial training. So far it has proven to be one of the best career moves I could have made. In my time here, I have responded to all different kinds of events. But I have always known that my coworkers have my back. And not just the police service. Fire and Rescue, paramedics, the hospital – everyone is looking out for each other. And by working together so well, we can all make the City a better place to be.</p> <p>Denton - a nice place to visit!</p>
Notes:
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INPUT #
3

Method:	Video	Time:	11:00	From:	Controller	To:	All Players
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Event Description:

9-1-1 Calls

Message/Script:
MULTIPLE CALLS TO 9-1-1 Service

FORMAT: Phone Calls

DETAILS:

<Narrator>

It 8 pm on Wednesday, June 11. The following calls have come into 9-1-1 dispatch:

9-11 Dis: "9-1-1, do you need police, fire or ambulance?"

Caller 1: "Police

Police Dis: "Denton Police, what is your emergency?"

Caller 1: "I was walking my dog past Richie arena and heard a bunch of shots being fired. There are a whole bunch of people running out of the building. You may want to send a car over to check it out..." (sounds of distant yelling)

Police Dis: "We are dispatching an officer now. Please make sure you move to a safe area."

9-11 Dis: "9-1-1, do you need police, fire or ambulance?"

Caller 2: "OH GOD, Police, hurry"

Police Dis: "Denton Police, what is your emergency?"

Caller 2: "My wife is trapped in Richie Arena! There is someone with a gun shooting everyone! Oh My God, get police over there right now. She says she's trapped in the changeroom..."

9-11 Dis: "Ok sir we will be dispatching an officer. Where are you located right now?"

Caller 2: "I'm in the arena parking lot. I'm trying to get inside but I can hear shooting in there RIGHT NOW"

9-11 Dis: "Ok sir, it's important you get yourself to a safe place. Officers have been dispatched."

9-11 Dis: "9-1-1, do you need police, fire or ambulance?"

Caller 3: "Oh hi, I live beside Richie arena. I've just had a bunch of people in swimming suits and covered in blood show up at my door. They say someone was shooting people at Richie Arena." (sound of crying in background)

9-11 Dis: "Please stay on the line, I'm transferring you to Denton Police"

Police Dis: "Denton Police, what is your emergency?"

Caller 3: "Oh, I was just telling the other person that I live beside Richie arena. A bunch of people in swimming suits and covered in blood show up at my door. Someone is shooting people at the arena."

9-11 Dis: "9-1-1, do you need police, fire or ambulance?"

Caller 4: "(whispering) There's a guy with a gun and he's shooting people, oh god, you've got to get me out of here..."

9-11 Dis: "Ma'am can you tell me where you are?"

Caller 4: "(whispering) I'm at Richie arena, I'm under a desk in the office, I can hear him out there, oh god maybe he can hear me..."

9-11 Dis: "Ok ma'am, help is on the way. Please keep the line open, I'm here and will give you instructions. Stay hidden for now and I'm going to listen..."

(sound of Caller breathing, gunshots in distance, door opening, scuffle, scream, gunshots, footsteps running, door slamming)

9-11 Dis: "Ma'am are you there? Ma'am, can you hear me?"

(Call ends, dial tone)

Notes:

Calls will be played in quick succession in order to illustrate the confusion and lack of situational awareness available from the scene.

INPUT #	4
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Method:	Video	Time:	14:00	From:	Controller	To:	All Players
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Event Description:
Police Units On-Scene
Message/Script:
<p>FORMAT: Radio Calls</p> <p>DETAILS:</p> <p>Dis.: "All available units, please respond to a shooting in progress at Richie Arena."</p> <p>U2: "Dispatch, Unit 2 enroute to Richie Arena"</p> <p>U4: "Dispatch, Unit 4 enroute to Richie Arena"</p> <p>U5: "Dispatch, Unit 5 enroute to Richie Arena"</p> <p>U7: "Dispatch, Unit 7 enroute to Richie Arena"</p> <p>U8: "Dispatch, Unit 8 enroute to Richie Arena"</p> <p>U2: "Dispatch, Unit 2 on scene at Richie Arena"</p> <p>Dis: "Unit 2, copy that."</p> <p>U4: "Dispatch, Unit 4 on scene at Richie Arena"</p> <p>Dis: "Unit 4, copy that."</p> <p>U5: "Dispatch, Unit 5 on scene at Richie Arena"</p> <p>Dis: "Unit 5, copy that."</p> <p>U7: "Dispatch, Unit 7 on scene at Richie Arena"</p> <p>Dis: "Unit 7, copy that."</p> <p>U8: "Dispatch, Unit 8 on scene at Richie Arena"</p> <p>Dis: "Unit 8, copy that."</p>
Notes:
<p><i>Calls will be played in quick succession in order to illustrate the confusion and lack of situational awareness available from the scene.</i></p> <p>ON-SCENE</p> <p>Denton Police Units 2, 4, 5, 7, 8</p>

INPUT #	5
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Method:	Video	Time:	15:00	From:	Controller	To:	All Players
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Event Description:
Initial Briefing
Message/Script:
<p>FROM: Unit #2 LOCATION: Inner Perimeter FORMAT: Radio Call DETAILS:</p> <p>U2: "Dispatch, Unit 2" Dis: "Unit 2, go ahead" U2: "Dispatch, shots are being fired in Richie Arena. A staff member who exited the building grabbed the sign in sheet. The estimate was nearly 200 people were in the building. While dozens of people have left the scene, an unknown number of people are still in the arena. Witnesses have seen several injured people in the arena. There are a number of people here that have been shot or were injured in leaving the arena. People are in swimming suits, workout clothes, even hockey gear. There appears to be a large group of victims congregating in the parking lot to the north. Break...</p> <p>Units 4, 5, 7, and 8 are also on-scene and have entered the arena in pursuit of the shooters. I'm attempting to create a perimeter to keep people from re-entering the arena. The scene is still active - additional officers are requested. I will be the de facto Commander until relieved. Requesting the Mobile Command Unit be dispatched to the corner of 6th Street and 1st Avenue. Over."</p> <p>Dis.: "Unit 2, copy that. Unit 3 and 9 have been dispatched to your location. We are calling-back off-duty officers and are requesting aid from Murrayville and Ashbury. Paramedics and fire have also been dispatched to provide support".</p> <p>U2: "Dispatch, copy that".</p>
Notes:
<p>ON-SCENE Denton Police Units 2, 4, 5, 7, 8 / Arena Manager</p>



INPUT #	6
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Method:	Document	Time:	16:00	From:	Controller	To:	All Players
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Event Description:
Arena Sign-In Sheet
Message/Script:
Document to contain a list of names and associated activities, including a hockey game, 3 swim classes, free swim lane, 1 birthday party swim class, 2 meetings using the conference board rooms, 1 Zumba class, and 5 people signed in for the weight room. Numbers will not include 5 office & maintenance staff, location of witnesses, or the gunmen attempting to conduct the hit.
Notes:
ON-SCENE Denton Police Units 2, 4, 5, 7, 8 / Arena Manager

**INPUT #****7**

Method:	Document	Time:	17:00	From:	Controller	To:	All Players
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Event Description:

Additional Resources On-Scene

Message/Script:

FROM: Unit #2

LOCATION: Inner Perimeter

FORMAT: Radio Call

DETAILS:

U2: "Dispatch, Unit 2"

Dis: "Unit 2, go ahead"

U2: "Dispatch, Units 3 and 9 are now on-scene Four units from Murrayville and two units from Ashbury are also on-scene. An additional pod of 4 officers have entered the arena through the south doors. Remaining units are maintaining a perimeter. as Units 4, 5, 7, and 8 are still in the arena. Two Victim Services Workers are also on-scene. The mobile command unit has arrived at 6th Street and 1st Avenue. Break...

Two primary care ambulances have arrived on-scene. They are providing immediate triage to some of the wounded. We have a large number of convergent family and friends at the scene. Many have children in the arena and are trying to access the scene. We're having problems keeping them out.

One of the Arena managers has provided a blueprint for the arena so we have some intelligence on the floorplan. Break...

We are getting swamped by friends and family. They are gathering near the mobile command unit; we're directing them to a safe area but are having difficulty getting their cooperation. Over."

Dis.: "Unit 2, copy that. A Critical Incident Commander and ERT have been dispatched. Fire resources are staging at the Hardware Pro Superstore parking lot. The Fire Chief is activating an Incident Command Post at Hardware Pro to manage non-police resources. Two engines are on-scene. An EMS Supervisor and the Fire Chief have both reiterated they will not enter an unsecured scene."

U2: "Dispatch, copy that.

Notes:

Victim Services personnel would not arrive at the scene this quickly, however it is necessary in order to achieve the exercise objectives.

ON-SCENE

Denton Police Units 2, 3, 4, 5, 7, 8, 9 / two Victim Services Workers / Murrayville Police Units 20, 21, 22, 23 / Ashbury Police Units 40, 41 are on-scene / PCP Units 1, 2 / Arena Manager / Mobile Command Unit

HARDWARE PRO ICP

Fire Engines 2, 3

INPUT #	8
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Method:	Document	Time:	19:00	From:	Controller	To:	All Players
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Event Description:
Pod Familiarization
Message/Script:
<p>Take a few minutes to look around the room and familiarize yourself with the materials provided to you for this exercise. Amongst the materials, you will find a map of Denton, lists of the resources that are available to each agency, and Denton's emergency plan.</p> <p>You should assume that all agencies are managed and coordinated locally by the City of Denton. Police, Fire, Paramedic and other services are provided by the city and are under the control of the city of Denton. You will now receive further information about the exercise scenario. You may find that there are some artificialities but these have been kept to a minimum. Nevertheless, if you encounter an exercise artificiality please accept this as part of the exercise.</p> <p>Throughout the exercise, you will receive a large amount of information describing the tactical activities of responders. This information is meant to provide you with some insights as to what is taking place as you examine issues related to the psychosocial impacts of the event on all those involved. During the exercise, try to focus your discussions on the management of casualties, witnesses and family members. Try to avoid discussing tactical activities related to intercepting the shooters or managing the inner perimeter. Rather, focus your discussions on the steps that would be taken to manage impacted individuals - at the triage area, at the hospital, the Family Assistance Centre and throughout the city.</p> <p>During the exercise, you will be prompted to complete specific tasks. Some of these tasks can be completed in minutes; others may take upwards of an hour to complete. You will be provided with much of the information you need to complete these tasks. More specifically, you will be asked to complete tasks through written responses, collaborative discussion, or both. How you delegate out responsibility for completing these tasks is up to you. You may structure your room and delegate out tasks however you feel is most appropriate.</p> <p>The exercise will begin in approximately 20 minutes. During this time, there are four tasks you need to complete. First, you should introduce yourself to the other participants and explain what your role would typically be during an event of this type. Second, identify who in the pod will be responsible for providing support to EOC personnel. This discussion should also include identifying what authority that individual may have in the way of implementing worker care practices. Third, brainstorm any possible psychosocial impacts that you feel casualties, witnesses and family members may experience around this event. Record these ideas on a whiteboard or flipchart as they will help you in your discussions later in the exercise. Finally, you should review the Denton materials and ensure you are familiar with the size, demographics, maps and resources of the community. You may wish to assign certain items to various participants and have them summarize their findings before the exercise starts.</p>
Notes:
None



INPUT #	9
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Method:	Video	Time:	40:00	From:	Controller	To:	All Players
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Event Description:
STARTEX
Message/Script:
STARTEX
Notes:
ON-SCENE Denton Police Units 2, 3, 4, 5, 7, 8, 9 / two Victim Services Workers / Murrayville Police Units 20, 21, 22, 23 / Ashbury Police Units 40, 41 are on-scene / PCP Units 1, 2 / Arena Manager / Mobile Command Unit HARDWARE PRO ICP Fire Engines 2, 3

INPUT #	10
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Method:	Task	Time:	40:00	From:	Controller	To:	All Players
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Event Description:
Initial Interview Planning
Message/Script:
<p>From a policing perspective and in collaboration with the psychosocial experts in the pod, devise a plan listing what actions will be taken to:</p> <ul style="list-style-type: none"> • Accommodate family and friends(1) • Interview witnesses once released from the site (2) • Interview wounded victims (2)(3)(4) • Identify and interview witnesses & victims who have already left the scene (2) • And identify any additional resources first responders might need.
Notes:
<p>ON-SCENE Denton Police Units 2, 3, 4, 5, 7, 8, 9 / two Victim Services Workers / Murrayville Police Units 20, 21, 22, 23 / Ashbury Police Units 40, 41 are on-scene / PCP Units 1, 2 / Arena Manager / Mobile Command Unit</p> <p>HARDWARE PRO ICP Fire Engines 2, 3</p>

INPUT #	11
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Method:	Video	Time:	47:00	From:	Controller	To:	All Players
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Event Description:
Social Media – Twitter – Initial Panic
Message/Script:
<p>The following messages have just appeared on Twitter:</p> <ul style="list-style-type: none"> - Shooting in Richie Sports Complex and Arena - 10 of us stuck hiding in meeting room - CANT GET OUT – SHOOTING IN HALLWAY - I love you mom #dentonshooting
Notes:
<p>ON-SCENE Denton Police Units 2, 3, 4, 5, 7, 8, 9 / two Victim Services Workers / Murrayville Police Units 20, 21, 22, 23 / Ashbury Police Units 40, 41 are on-scene / PCP Units 1, 2 / Arena Manager / Mobile Command Unit</p> <p>HARDWARE PRO ICP Fire Engines 2, 3</p>



INPUT #	12
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Method:	Video	Time:	50:00	From:	Controller	To:	All Players
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Event Description:
Convergent Family/Friends
Message/Script:
<p>FROM: Unit #2 LOCATION: Inner Perimeter FORMAT: Radio Call DETAILS:</p> <p>U2: "Dispatch, Unit 2" Dis: "Unit 2, go ahead" U2: "Dispatch, we have closed traffic at the following intersections:</p> <ul style="list-style-type: none">• 6th Street and 1st avenue• 8th Street East and Randall Avenue• 6th Street and Phillips Avenue• Scott Road and Randall Avenue <p>Break...</p> <p>Approximately 40 convergent family members are surrounding the squad cars and are trying to enter the scene. Everyone seems to have someone trapped in that arena. We are being told some parent have children in there, some who evacuated the arena left their medication behind. Break...</p> <p>We have also been approached by residents who are sheltering people who evacuated the arena. We have reports of people in their bathing suits knocking on doors and asking for assistance. Over".</p> <p>Dis.: "Unit 2, copy that."</p>
Notes:
<p>ON-SCENE Denton Police Units 2, 3, 4, 5, 7, 8, 9 / two Victim Services Workers / Murrayville Police Units 20, 21, 22, 23 / Ashbury Police Units 40, 41 are on-scene / PCP Units 1, 2 / Arena Manager / Mobile Command Unit</p> <p>HARDWARE PRO ICP Fire Engines 2, 3</p>



INPUT #	13
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Method:	Video	Time:	53:00	From:	Controller	To:	All Players
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Event Description:
Additional Family/Friends Arriving
Message/Script:
<p>FROM: Unit #2 LOCATION: Inner Perimeter FORMAT: Radio Call DETAILS:</p> <p>U2: "Dispatch, Unit 2" Dis: "Unit 2, go ahead" U2: "Dispatch, two additional primary care ambulances have arrived on-scene. Paramedics have setup a triage area at the corner of 6th street and 8th Street East. They are treating approximately 20 victims are here with different types of injuries. They will begin transporting patients to Denton General shortly, however they require an officer to accompany them. At this rate, we're going to run out of officers quickly. Break...</p> <p>The triage area is attracting a large number of convergent bystanders. There are dozens of people claiming to be family or friends of those in the arena trying to access the triage area. "</p> <p>Dis.: "Unit 2, copy that",</p>
Notes:
<p>ON-SCENE Denton Police Units 2, 3, 4, 5, 7, 8, 9 / two Victim Services Workers / Murrayville Police Units 20, 21, 22, 23 / Ashbury Police Units 40, 41 are on-scene / PCP Units 1, 2, 3, 4 / Arena Manager / Mobile Command Unit</p> <p>HARDWARE PRO ICP Fire Engines 2, 3</p>

INPUT #	14
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Method:	Task	Time:	55:00	From:	Controller	To:	All Players
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Event Description:
Communicating with Family, Friends and Media
Message/Script:
<p>As a group, identify and discuss what information will be released to convergent family/friends, the media, other response agencies and 9-1-1 services. Record this plan on a large piece of chart paper.</p> <p>Then, using your written draft points/notes, , prepare one information release to convergent friends/family, as well as one for the media using the 2-page 8 1/2 x 11 template document. A runner will copy and return the plan and messages in 20 minutes. (1)</p>
Notes:
<p>ON-SCENE Denton Police Units 2, 3, 4, 5, 7, 8, 9 / two Victim Services Workers / Murrayville Police Units 20, 21, 22, 23 / Ashbury Police Units 40, 41 are on-scene / PCP Units 1, 2, 3, 4 / Arena Manager / Mobile Command Unit</p> <p>HARDWARE PRO ICP Fire Engines 2, 3</p>



INPUT #	15
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Method:	Video	Time:	60:00	From:	Controller	To:	All Players
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Event Description:
Texts from Inside Arena
Message/Script:
<p>FROM: Unit #2 LOCATION: Inner Perimeter FORMAT: Radio Call DETAILS:</p> <p>U2: "Dispatch, Unit 2" Dis: "Unit 2, go ahead" U2: "Dispatch I've been approached by parents who have a child trapped inside Richie Arena. They have received a number of texts from their child with descriptions of two gunmen. The parents are asking what they should text back to their child. What is our protocol on this?" Dis.: "Unit 2, standby"</p>
Notes:
<p>ON-SCENE Denton Police Units 2, 3, 4, 5, 7, 8, 9 / two Victim Services Workers / Murrayville Police Units 20, 21, 22, 23 / Ashbury Police Units 40, 41 are on-scene / PCP Units 1, 2, 3, 4 / Arena Manager / Mobile Command Unit</p> <p>HARDWARE PRO ICP Fire Engines 2, 3</p>



INPUT #	16
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Method:	Video	Time:	65:00	From:	Controller	To:	All Players
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Event Description:
CIC / ERT Arrival
Message/Script:
<p>FROM: Critical Incident Commander LOCATION: CI Command Post FORMAT: Radio Call DETAILS:</p> <p>"CIC Rodriguez to all units: I'm taking over command as the Critical Incident Commander. I am designating the Mobile Command Unit at the corner of 6th Street and 1st Avenue to be the Police Command Post. Break...</p> <p>ERT is now on-scene and are preparing to enter the arena. I am liaising with the Tactical Liaison and Negotiator Liaison at the Command Post. Break...</p> <p>EMS and Fire continue to coordinate non-police resources from the Incident Command Post and staging area at the Hardware Pro Superstore. Please provide any further updates from directly to me using tactical radio channel 4. Over."</p>
Notes:
<p>ON-SCENE CIC Rodriguez / ERT: two x 4-person contact teams, one x 4-person barricade team, two negotiators, one Negotiator Liaison, one Tactical Liaison / Denton Police Units 2, 3, 4, 5, 7, 8, 9 / two Victim Services Workers / Murrayville Police Units 20, 21, 22, 23 / Ashbury Police Units 40, 41 are on-scene / PCP Units 1, 2, 3, 4 / Arena Manager / Mobile Command Unit</p> <p>HARDWARE PRO ICP Fire Engines 2, 3</p>



INPUT #	17
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Method:	Video	Time:	68:00	From:	Controller	To:	All Players
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Event Description:
Information About Shooter
Message/Script:
FROM: Unit #2 LOCATION: Inner Perimeter FORMAT: Radio Call DETAILS: U2: "CIC, Unit #2" CIC: "Unit 2, go ahead" U2: "CIC, a parent has just handed me a phone. Their daughter who is in the arena is on the line. She is providing me with a description of one of the gunmen. She says she last saw the gunman entering the women's changeroom." CIC: "Unit 2, copy that".
Notes:
ON-SCENE CIC Rodriguez / ERT: two x 4-person contact teams, one x 4-person barricade team, two negotiators, one Negotiator Liaison, one Tactical Liaison / Denton Police Units 2, 3, 4, 5, 7, 8, 9 / two Victim Services Workers / Murrayville Police Units 20, 21, 22, 23 / Ashbury Police Units 40, 41 are on-scene / PCP Units 1, 2, 3, 4/ Arena Manager / Mobile Command Unit HARDWARE PRO ICP Fire Engines 2, 3



INPUT #	18
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Method:	Task	Time:	70:00	From:	Controller	To:	All Players
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Event Description:
Sharing of Information with CIC
Message/Script:
As a group, discuss how information received by friends/family of hostages would be shared back to the Police and the Critical Incident Commander. This might include phone calls, text messages, Twitter/Facebook updates, etc. Document your discussion on chart paper or the whiteboard. (1)
Notes:
ON-SCENE CIC Rodriguez / ERT: two x 4-person contact teams, one x 4-person barricade team, two negotiators, one Negotiator Liaison, one Tactical Liaison / Denton Police Units 2, 3, 4, 5, 7, 8, 9 / two Victim Services Workers / Murrayville Police Units 20, 21, 22, 23 / Ashbury Police Units 40, 41 are on-scene / PCP Units 1, 2, 3, 4 / Arena Manager / Mobile Command Unit HARDWARE PRO ICP Fire Engines 2, 3

INPUT #	19
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Method:	Video	Time:	75:00	From:	Controller	To:	All Players
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Event Description:
Contact Team Clearing Building
Message/Script:
<p>FROM: Critical Incident Commander LOCATION: CI Command Post FORMAT: Radio Call DETAILS:</p> <p>"CIC Rodriguez to all units: Three ERT contact teams have entered the arena through the south doors. Denton Police units 3, 5, 7, 8 and 9 and Murrayville Police units 20, 21, 22 and 23 are holding and protecting witnesses in the hockey rink and an upstairs conference room until they can be cleared for safe extraction. Break...</p> <p>A barricade team is stationed at the arena south entrance. Denton Police unit 13 is now on-scene. Ashbury Police units 44, 46, 47, and 48 are now on-scene. Arriving units are maintaining the perimeter and providing support at the triage area. Three trained interviewers have arrived at the command post and will be enacting the interview plan to speak with the injured at the triage area. Break...</p> <p>EMS and Fire continue to coordinate resources external to ERT response at the Incident Command Post. Denton Police Unit 17 is serving as a Liaison between the ERT Command Post and the ICP. The ICP and staging area at the Hardware Pro Superstore. Please provide any further updates from directly to me using tactical radio channel 4. Over."</p>
Notes:
<p>ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 / three Interviewers / Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager</p>

INPUT #	20
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Method:	Document	Time:	77:00	From:	Controller	To:	All Players
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Event Description:
Command Post Structures
Message/Script:
Document provided to participants outlining structures at ERT Command Post, Incident Command Post including current resources
Notes:
ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 / three Interviewers Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

**INPUT #****21**

Method:	Video	Time:	80:00	From:	Controller	To:	All Players
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Event Description:

Second Briefing (**EXERCISE ADVANCES 1 HOUR**)

Message/Script:

FROM: Critical Incident Commander

LOCATION: CI Command Post

FORMAT: Radio Call

DETAILS:

<Narrator>

It is 9 pm on Wednesday, June 11.

"CIC Rodriguez to all units:

ERT Contact Teams are continuing to clear the arena. Two armed individuals have barricaded themselves with an unknown number of hostages in the women's changeroom. Our negotiators are attempting to contact the men inside the room. A barricade team is maintaining its position by the south doors. Break...

There are at least a dozen injured people still in the arena who require assistance in evacuating the building. ERT is radioing back the location of the injured. EMS is working with the Tactical Liaison to plan for their extraction. ERT has confirmed they have passed 5 people with fatal injuries. Break...

We are continuing to hold 30 people in the hockey rink and 10 people in an upstairs conference room until they can be safely escorted out of the building. Break...

The triage area has identified 14 people requiring immediate transport to hospital. EMS and Fire are providing these services, however we do not have the manpower to send an officer with each transport. The interviewers continue to speak with individuals at the triage area prior to their transport to hospital. Break...

Inner and outer perimeters have been established. Witnesses are being bussed to the Denton Police Station for questioning before release. The city has provided a number of buses to hold the witnesses. A Family Reunification Area has been established at the Church of the Holy Sepulcher, located at the corner 9th Street East and 10th Street.

Please provide any further updates from directly to me using tactical radio channel 4. Over."

Notes:**ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / one Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 / three Interviewers

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

**INPUT #****22**

Method:	Video	Time:	83:00	From:	Controller	To:	All Players
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Event Description:

Information on Hostage-Taker

Message/Script:

FROM: Police Interviewer

LOCATION: Triage Area

FORMAT: Phone Call

DETAILS:

"This is Corporal Stone, one of the Denton Police Interviewers. I've been speaking with one of the wounded at the triage area and he has provided me with some insight on the event.

His name is Arnold Clarke and he is affiliated with a gang known as the "Blood Reds". Clarke was using the weight room with the Alberto Rizzo, the leader of the Blood Reds. During their workout two members of a rival gang, the "Demo Men", entered the weight room carrying a duffel bag. As Rizzo went to confront the men, the produced semi-automatic weapons and began firing at the Rizzo and Clarke.

Rizzo and Clarke escaped to the men's changeroom, where they had weapons stored in their lockers. They pursued the Demo Men through the facility, leading to a running gun battle. Clarke was struck by a bullet and entered the office. One of the Demo Men followed him in where they fired a number of shots at each other. Clarke was hit again and the other gang member fled. Clarke stayed in the office until he felt it was safe to emerge. His weapons should still be there. He continued to hear shots being fired for 5 to 10 minutes after the event.

Clarke was able to provide a name for both Demo men. We have provided this information to the Negotiators who are attempting to contact these individuals."

Notes:**ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

INPUT #	23
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Method:	Task	Time:	85:00	From:	Controller	To:	All Players
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Event Description: Management of Convergent Family & Friends
Message/Script: Review the Family/Friends Profile Cards that have been provided. These cards represent the convergent family and friends of victims who may be trapped in the arena. Using the templates provided, describe the actions you would take to manage the behaviour being exhibited by each person or to address the questions they might have. You have 25 minutes to complete this task. You should recall that the family and friends are located in the Family Reunification Centre. (2) ----- - Cards to reflect diverse populations
Notes: <i>Provide printed cards to each Player Pod.</i> ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager



INPUT #	24
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Method:	Actor	Time:	90:00	From:	Controller	To:	All Players
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Event Description:
Arrival of Reporter from "Traditional" Media
Message/Script:
<Actor representing a reporter from JITV News enters Pod. Actor should have credential that appears legitimate.> - My name is John/Jane Doe and I am a reporter with JITV News - I'm here to report the story but can also provide assistance with messaging - A camera crew is here capturing footage from perimeter - We're here to serve the public interest in this event. I want to make sure the right story gets out. How can I help?
Notes:
<i>Players may choose to accept reporter, deny entry, or propose alternate method for engaging with media. Decision will impact future news report.</i> ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

**INPUT #****25**

Method:	Video	Time:	95:00	From:	Controller	To:	All Players
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Event Description:

18 People Escape Arena

Message/Script:

FROM: Critical Incident Commander

LOCATION: CI Command Post

FORMAT: Radio Call

DETAILS:

"CIC Rodriguez to all units:

Officers have released 18 people from the hockey rink. They have exited through the northeast doors. They have been met by Officers maintaining the inner perimeter."

Notes:**ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

INPUT #	26
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Method:	Task	Time:	100:00	From:	Controller	To:	All Players
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Event Description:
Victim Profiles
Message/Script:
<p>Review the Victim Profile Cards that have been provided. These cards represent the victims that have escaped from the arena. Using the templates provided, devise a plan outlining their management before, during, and after the interview process. This plan should identify the order the witnesses will be interviewed as well as the location and timeframe for their interview. Identify whether or not family or friends of these casualties are at the Family Reunification Centre and how and when these casualties should be reunited with their relatives and/or friends. You have 40 minutes to complete this task. (2)</p> <p>-----</p> <ul style="list-style-type: none"> - Cards to reflect diverse populations - 1 card to describe a child whose parents are still in the arena - Some victims should be in bathing suits
Notes:
<p><i>Provide printed Victim Profile Cards to Players</i></p> <p>ON-SCENE</p> <p>Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit</p> <p>Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /</p> <p>Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4</p> <p>Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker</p> <p>HARDWARE PRO ICP</p> <p>Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager</p>

INPUT #
27

Method:	Document	Time:	105:00	From:	Controller	To:	All Players
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Event Description:

OPTIONAL: Additional Situational Awareness

Message/Script:

FROM: Various witnesses that escaped arena

FORMAT: Document

DETAILS:

The following information was obtained by Interviewers questioning victims in the triage area.

- Two armed men were seen entering the women's changeroom
- Both were dressed in jeans, black t-shirts, and black leather vests with the words "Demo Men" written across the back
- Both men were wearing balaclavas when the shooting began but these were subsequently removed
- The first man is white, approximately 6'4", 200 pounds, has a large beard and is heavily tattooed on his arms and neck
- The second man is dark-skinned, approximately 5'11", 180 pounds, clean shaven and has a tattoo on his cheek
- The bearded man was carrying a large backpack
- The clean shaven man was seen yelling into a cell phone before entering the women's change room
- One witness with firearms experience identified the weapons being carried by the gunmen as being Glock 18 pistols and AK-47 assault rifles

Notes:

This information will be provided to Players if they identify the need to perform specific psychosocial management activities for escaped victims. These management activities are to be determined.

ON-SCENE

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager



INPUT #	28
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Method:	Video	Time:	108:00	From:	Controller	To:	All Players
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Event Description:
Hostage Release
Message/Script:
<p>FROM: Critical Incident Commander LOCATION: CI Command Post FORMAT: Radio Call DETAILS:</p> <p>"CIC Rodriguez to all units: Negotiators have secured the release of three hostages. They will be released through the arenas east doors. Two ERT members will meet them and escort them to the perimeter."</p>
Notes:
<p>ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager</p>

**INPUT #****29**

Method:	Task	Time:	110:00	From:	Controller	To:	All Players
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Event Description:

Hostage Profiles

Message/Script:

Review the Hostage Profile Cards that have been provided. These cards represent the hostages that have been released from the women's changeroom in the arena. Using the templates provided, devise a plan outlining their management during and after the interview process. You have 20 minutes to complete this task. (2)

Notes:*Provide printed Hostage Profile Cards to Players***ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

INPUT #
30

Method:	Document	Time:	112:00	From:	Controller	To:	All Players
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Event Description:

OPTIONAL: Additional Situational Awareness - 2

Message/Script:

FROM: Hostages released from women's changeroom

FORMAT: Document

DETAILS:

If Players identify the need to provide psychological first aid to the hostages, they should be provided the following information:

The following information was obtained by Interviewers questioning the released hostages.

- Eight hostages remain in the women's changeroom; two are children, the rest are adults
- One of the children is with her mother; the other is on her own
- One of the hostages is a pregnant women
- One of the hostages has been sending out texts to a family member
- All the hostages are very scared
- One of the sinks has been broken and water is spreading across the floor; the floors are now extremely slippery
- There are two gunmen, one with a beard and one cleanshaven
- The gunmen appear unsure of what to do. The cleanshaven gunman had told the bearded gunman he was going to call someone named Ricky to ask what they should do now but never made the call
- The two men continuously listened at the changeroom door. They twice opened it and looked around before coming back into the changeroom
- The cleanshaven man told the hostages that everything would be fine if they just did what they were told. The bearded man yelled at the hostages to not look at him and made threatening motions toward anyone who looked at him

If Players identify the need to reunite the child with family as well as provide psychological first aid to the hostages, they should be provided the following information:

The following information was provided by one of the child hostages who had been released.

- 20 minutes ago, the child was in a position to overhear a conversation between the gunman
- She overheard the cleanshaven man begging the bearded man to let everyone go. The bearded man told him to be quiet and that if the police tried to enter the room, they would shoot all the hostages. The cleanshaven man tried again to convince bearded man but was told by the bearded man that if he didn't do exactly what he was told, then he would shoot him along with all the other hostages. The child doesn't believe anyone else witnessed this conversation

Notes:

This information will be provided to Players if they identify the need to perform specific psychosocial management activities for released hostages. These management activities are to be determined.

ON-SCENE

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

**INPUT #****31**

Method:	Video	Time:	113:00	From:	Controller	To:	All Players
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Event Description:

JITV News – Escaped Hostages

Message/Script:

FROM: JITV News

LOCATION: Outer Perimeter

FORMAT: Newscast

DETAILS:

“Welcome back to JITV News. We bring you breaking news of a hostage taking at Richie Arena. Sometime around 8:00 pm this evening, one or more gunmen opened fire at the busy arena. There are reports that one or more gunmen have barricaded a number of hostages somewhere in the arena. For the past hour, police have been trying to control the scene.

One of our camera crews is at the scene and managed to capture footage of a daring escape.
(Insert footage of victims escaping arena)

In this footage, you can see 18 people escaping from the arena. It is unknown if they were hostages or were simply waiting until they could make their escape.

It is unclear if anyone is left inside the arena, however the number of police on-scene is a good indication this event is still in a crisis phase.

If you were at the arena or have footage of this event, share your story with us on our Citizen Reporter website. Stayed tuned for further updates.”

Notes:**ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

**INPUT #****32**

Method:	Task	Time:	115:00	From:	Controller	To:	All Players
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Event Description:

Revising Communications Plans

Message/Script:

Based on what is known in the exercise so far, as a group, discuss and revise your plan used to manage the release of information to convergent family/friends, as well as the media. Record these revisions on the plan you created earlier.

Then, using this revised plan, prepare an updated information release to convergent friends/family, as well as one for the media. Record these updated messages on the template provided. A runner will copy and return the revised plan and new messages in 10 minutes. (1)

Notes:**ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager



INPUT #	33
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Method:	Video	Time:	117:00	From:	Controller	To:	All Players
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Event Description:
Reunification Demands
Message/Script:
<p>FROM: Unit 19 LOCATION: Incident Command Post FORMAT: Phone Call DETAILS:</p> <p>"This is Corporal Bradshaw, Unit 19. I'm the Family Liaison at the Incident Command Post. The mother of one of the 18 people that were released from the hockey rink is at the Family Reunification Area. She says she has received a series of text messages from her son. Apparently, her son is being held for questioning and is having a panic attack. She doesn't know where he is currently being held and is demanding that she be taken to him immediately. Please advise on if and how this reunification would be possible."</p>
Notes:
<p>ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager</p>

**INPUT #****34**

Method:	Video	Time:	118:00	From:	Controller	To:	All Players
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Event Description:

12 People Escape Arena

Message/Script:

FROM: Critical Incident Commander

LOCATION: CI Command Post

FORMAT: Radio Call

DETAILS:

"CIC Rodriguez to all units:

Officers have released the remaining 12 people from the hockey rink. They have exited through the northeast doors. They have been met by Officers maintaining the inner perimeter."

Notes:**ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

INPUT #	35
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Method:	Task	Time:	120:00	From:	Controller	To:	All Players
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Event Description: Victim Profiles
Message/Script: Review the Victim Profile Cards that have been provided. These cards represent the victims that have escaped from the arena. Using the templates provided, devise a plan outlining their management before, during, and after the interview process. This plan should identify the order the witnesses will be interviewed as well as the location and timeframe for their interview. Identify whether or not family or friends of these casualties are at the Family Reunification Centre and how and when these casualties should be reunited with their relatives and/or friends. You have 40 minutes to complete this task. You have 40 minutes to complete this task. (2) ----- - Cards to reflect diverse populations - 1 card to describe a child whose parents are still in the arena - Some victims should be in bathing suits -One of the victims will have a cell phone video of the shooting.
Notes: <i>Provide printed Victim Profile Cards to Players</i> ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

INPUT #	36
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Method:	Video	Time:	121:00	From:	Controller	To:	All Players
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Event Description:
Social Media – Twitter – Position of ERT
Message/Script:
<p>The following messages have just appeared on Twitter:</p> <ul style="list-style-type: none"> - Chekkit! Denton Swat at the Arena <include picture of ERT team> - SWAT Team – northwest corner of Richie Sports Complex and Arena #BestVantage #PictureTime #BuyMyPhotos
Notes:
<p>ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager</p>

**INPUT #****37**

Method:	Video	Time:	123:00	From:	Controller	To:	All Players
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Event Description:

Social Media – Twitter – Potential Third Hostage Taker

Message/Script:

The following messages have just appeared on Twitter:

- Just saw a guy with a gun holding a kid in the office at Richie Arena – OMG
- Prty sure hes gonna kill that kid
- Uh Police, wanna do sumthing about this? #Richie Arena

Notes:**ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager



INPUT #	38
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Method:	Task	Time:	125:00	From:	Controller	To:	All Players
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Event Description:
Management of Witnesses
Message/Script:
Describe how the released witnesses will be reunited with family members. This includes: <ul style="list-style-type: none">• Individuals who have been questioned and are to be released• Individuals who are injured and require transport to hospital• Individuals who have yet to be questioned and are being held until an interviewer is available. (3)
Notes:
ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

INPUT #	39
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Method:	Video	Time:	127:00	From:	Controller	To:	All Players
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Event Description:
Family Member Breaches Perimeter
Message/Script:
<p>FROM: Unit 4 LOCATION: Inner Perimeter FORMAT: Radio Call DETAILS:</p> <p>U4: "Unit 4 to CIC" CIC: "Unit 4, go ahead" U4: "CIC, there is a man attempting to break the perimeter. He has told us his wife and child are in the arena. He refuses to go to the Family Reunification Area and is in an extremely emotional state. Please advise on how we should manage him". CIC: "Unit 4, standby".</p>
Notes:
<p>ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager</p>



INPUT #	40
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Method:	Task	Time:	130:00	From:	Controller	To:	All Players
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Event Description:
Supporting Family/ Friends
Message/Script:
What steps would be taken to manage friends/family that refuse to go to the Family Reunification Area? (1) What resources would be needed to manage/support these family members? (1)
Notes:
ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

INPUT #	41
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Method:	Actor	Time:	135:00	From:	Controller	To:	All Players
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Event Description:
Elected Official On-Scene
Message/Script:
<p><Actor serving as a Denton elected official enters Pod. Actor should have credential that appears legitimate.</p> <ul style="list-style-type: none"> - My name is John/Jane Doe and I am a councillor with City of Denton - We need to get ahead of this event. <p><If asked, the elected official can provide the following details :</p> <ul style="list-style-type: none"> - City hall is being swamped with calls from the public - Two calls have been from people who claim to have been inside the arena and have witnessed the shooting. Their contact details are available. - Mayor and council are concerned about the impact the confidence the public has for elected officials
Notes:
<p><i>Players may choose to accept/incorporate the councillor, deny entry, or propose alternate method for engaging with them. The focus of their engagement should be on dispelling rumours and sharing messaging to allay the fears of community members.</i></p> <p>ON-SCENE</p> <p>Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit</p> <p>Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /</p> <p>Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4</p> <p>Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker</p> <p>HARDWARE PRO ICP</p> <p>Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager</p>

**INPUT #****42**

Method:	Video	Time:	155:00	From:	Controller	To:	All Players
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Event Description:

Third Briefing <EXERCISE ADVANCES ADDITIONAL 3 HOURS>

Message/Script:

FROM: Critical Incident Commander

LOCATION: CI Command Post

FORMAT: Radio Call

DETAILS:

<Narrator>

It midnight on Wednesday, June 11.

"CIC Rodriguez to all units:

Two armed individuals continue to barricade themselves with eight hostages, all women and children. Our negotiators are continuing to negotiate the release of additional hostages. Break...

The arena has been almost entirely cleared. The 10 individuals being protected in the upstairs conference room have been safely evacuated. ERT and EMS have extricated all the wounded to the triage area. 23 people have been transported to local hospital in the last 4 hours. Many non-severe injured victims have been released to their families and have self-transported to hospital.

Please provide any further updates from directly to me using tactical radio channel 4. Over."

Notes:**ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

INPUT #	43
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Method:	Video	Time:	165:00	From:	Controller	To:	All Players
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Event Description:
Planning For a Negative Outcome
Message/Script:
Assume the Coroner has now arrived on scene. As a group, discuss and document on a piece of chart paper the steps that will be taken to prepare families for a potential the death or serious injury of family member. (4)
Notes:
ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

INPUT #	44
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Method:	Task	Time:	166:00	From:	Controller	To:	All Players
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Event Description:
JITV News – Reaction to First Responders
Message/Script:
<p>FROM: JITV News LOCATION: Outer Perimeter FORMAT: Newscast DETAILS:</p> <p>“Welcome back to JITV News. As the hostage taking at Richie Arena enters its fifth hour, all eyes are on the work being performed by Denton Police. Despite the traumatic events, many witnesses are praising the work being done by police and other first response agencies. The most up-to-date information is being provided to friends and family of those impacted, which is offering some relief to those waiting for the release of their loved ones.</p> <p>Denton Police have asked for all members of the public to stay away from the area. If you were a witness to the event, you are asked to contact Denton Police at 555-1212. Stayed tuned for further updates.”</p>
Notes:

INPUT #	45
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Method:	Video	Time:	167:00	From:	Controller	To:	All Players
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Event Description:
Social Media – Twitter – Ongoing Reaction
Message/Script:
<p>The following messages have just appeared on Twitter:</p> <ul style="list-style-type: none"> - Denton cops – we support you! #ProudtobeDenton - This is awful but we're in good hands <p>OR</p> <ul style="list-style-type: none"> - Which is worse – gangs or cops? In Denton, it's a tossup - To Mayor Chris – GET SOME REAL POLICE IN THERE!
Notes:
<p><i>Choice of positive or negative inputs will be made by researchers in context of the treatment given to the JITV News reporter earlier in the exercise</i></p> <p>ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager</p>

**INPUT #****46**

Method:	Video	Time:	168:00	From:	Controller	To:	All Players
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Event Description:

Hostage Confronting Hostage-Taker

Message/Script:**FROM:** Unit 19**LOCATION:** Incident Command Post**FORMAT:** Phone Call**DETAILS:**

"This is Corporal Bradshaw, Unit 19. I'm the Family Liaison at the Incident Command Post. One of the parents has received a text from her daughter, who is one of the hostages. The daughter indicates one of the hostage takers has grown extremely agitated. He will go quiet then start yelling and point his gun in the faces of the hostages."

Notes:**ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

**INPUT #****47**

Method:	Video	Time:	168:00	From:	Controller	To:	All Players
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Event Description:

Shots Heard in Change Room

Message/Script:

FROM: Critical Incident Commander

LOCATION: CI Command Post

FORMAT: Radio Call

DETAILS:

"CIC Rodriguez to all units:

Shots have been heard from inside the women's change-room. The barricade team is entering the changeroom. Standby".

Notes:**ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

**INPUT #****48**

Method:	Video	Time:	169:00	From:	Controller	To:	All Players
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Event Description:

Hostage Takers Captured

Message/Script:**FROM:** Critical Incident Commander**LOCATION:** CI Command Post**FORMAT:** Radio Call**DETAILS:**

"CIC Rodriguez to all units:

The barricade team has entered the women's change-room. Both hostage takers are in custody. One has gunshot wound but is still alive. Break...

Three hostages are confirmed dead. Five hostages are alive but have varying degrees of injury. ERT will work with EMS regarding their safe extrication".

Notes:**ON-SCENE****Command Post:** CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit**Arena:** ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /**Perimeter / Triage Area:** Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4**Family Reunification Area:** Denton Police Unit 2 / one Victim Services Worker**HARDWARE PRO ICP**

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

**INPUT #****49**

Method:	Task	Time:	170:00	From:	Controller	To:	All Players
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Event Description:

Messaging for Liberated Hostages

Message/Script:

Using your communications plan, prepare one information release to convergent friends/family, one to previously released hostages, as well as one for the media. Record these messages on the template provided. A runner will copy and return the new messages in 20 minutes. (1)

Notes:**ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager



INPUT #	50
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Method:	Video	Time:	175:00	From:	Controller	To:	All Players
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Event Description:
Confirmation of Deceased
Message/Script:
<p>FROM: Critical Incident Commander LOCATION: CI Command Post FORMAT: Radio Call DETAILS:</p> <p>"CIC Rodriguez to all units: ERT has confirmed that a deceased woman and child found in the women's change room match the description provided by one of the family members at the Family Reunification Area. I remind all personnel to be very cautious in the information they release to family members regarding the status of all arena hostages. Victim Services Personnel, working with Denton Police Units at the Family Reunification Area will provide the notifications to family".</p>
Notes:
<p>ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager</p>



INPUT #	51
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Method:	Task	Time:	180:00	From:	Controller	To:	All Players
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Event Description:
Communication of Fatalities
Message/Script:
As a group, discuss how information regarding the deceased victims would be communicated to family members. (4)
Notes:
ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager

**INPUT #****52**

Method:	Video	Time:	185:00	From:	Controller	To:	All Players
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Event Description:

Demands From Relatives of Deceased

Message/Script:

FROM: Unit 19

LOCATION: Incident Command Post

FORMAT: Phone Call

DETAILS:

"This is Corporal Bradshaw, Unit 19. I'm the Family Liaison at the Incident Command Post. We have notified the family members about the hostages killed in the arena. One of the family members has asked to be taken to view the body of his wife and child. Please advise if and how we can facilitate this process."

Notes:**ON-SCENE**

Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit

Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 /

Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4

Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker

HARDWARE PRO ICP

Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager



INPUT #	53
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Method:	Task	Time:	190:00	From:	Controller	To:	All Players
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Event Description:
Support For Relatives of Deceased
Message/Script:
As a group, discuss how would special requests from family/friends of victims be managed, e.g., requests to view the remains of loved ones. (4) Describe how the personal effects of victims would be managed. (4) Describe the type of grief counselling that would be provided to the families of deceased victims. (4)
Notes:
ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager



INPUT #	54
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Method:	Video	Time:	192:00	From:	Controller	To:	All Players
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Event Description:
Hospital Bypass
Message/Script:
<p>FROM: Critical Incident Commander LOCATION: CI Command Post FORMAT: Radio Call DETAILS:</p> <p>"CIC Rodriguez to all units: We have been informed that all hospitals in the area are on bypass. This includes Denton General, Murrayville General, and Ashbury General. All victims will be transported to hospitals outside of the region for treatment."</p>
Notes:
<p>ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager</p>



INPUT #	55
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Method:	Video	Time:	194:00	From:	Controller	To:	All Players
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Event Description:
Family Member Request
Message/Script:
<p>FROM: Unit 4 LOCATION: Inner Perimeter FORMAT: Radio Call DETAILS:</p> <p>U4: "Unit 4 to CIC" CIC: "Unit 4, go ahead" U4: "CIC, one of the hostages is a pregnant woman who is in severe shock. I've been approached by a man saying he is her father and demanding he be allowed to accompany her to hospital. Please advise if and how we can accommodate this request." CIC: "Unit 4, standby".</p>
Notes:
<p>ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager</p>



INPUT #	56
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Method:	Task	Time:	195:00	From:	Controller	To:	All Players
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Event Description:
Family Accompanying Victim
Message/Script:
As a group, discuss if, and how, family requests to accompany victims to hospital would be addressed. (5) Describe what role, if any, police would have in managing victims and their family members as well as the family and friends of the injured hostage-taker, once they are at hospital.
Notes:
ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager



INPUT #	57
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Method:	Video	Time:	200:00	From:	Controller	To:	All Players
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Event Description:
ENDEX
Message/Script:
ENDEX
Notes:
ON-SCENE Command Post: CIC Rodriguez / two negotiators, one Negotiator Liaison, one Tactical Liaison / three Interviewers / Arena Manager / Mobile Command Unit Arena: ERT: two x 4-person contact teams, one x 4-person barricade team / Denton Police Units 3, 5, 7, 8, 9 / Murrayville Police Units 20, 21, 22, 23 / Perimeter / Triage Area: Denton Police Unit 4, 13 / Ashbury Police Units 40, 41, 44, 46, 47, 48 / PCP Units 1, 2, 3, 4 Family Reunification Area: Denton Police Unit 2 / one Victim Services Worker HARDWARE PRO ICP Fire Engines 2, 3 / Denton Police Unit 17 (C.I. Branch) / Denton Police Unit 19 (Family Liaison) / one Victim Services Worker / EMS Supervisor / Denton Parks & Recreation Manager