

Inputs for the Winter Blues! Exercise

To be used in conjunction with the Master Sequence of Events List



Input #	01			
Method	Video	Event Time	<i>Expected:</i> 00:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
Welcome to Exercise			
Message:			
<p>Welcome to Exercise Winter Blues. This exercise examines critical decision-making processes used in an Emergency Operations Centre. The purpose of this exercise is to provide you with the opportunity to explore how decisions are made under stressful conditions. During the exercise, you will take on the role of an EOC staff member in the fictional city of Denton. You will find out more about Denton shortly. As the exercise unfolds, you will receive information about a series of emergency events occurring in the city that require EOC support. Your role in this exercise is to respond to these inputs as if this were a real emergency, making use of the resources provided to you. Please use only the equipment and resources provided to you by the exercise controllers. This will ensure the exercise remains contained to those taking part. Over the next few minutes you will receive a series of videos that will familiarize you with the City of Denton and will also brief you on the exercise scenario.</p>			
Expected Actions:			
N/A			
Notes:			

Input #	02			
Method	Video	Event Time	<i>Expected:</i> 01:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
Room Familiarization			
Message:			
<p>Take a few minutes to look around the room and familiarize yourself with the materials provided to you for this exercise. Amongst the materials, you will find the following: A map of the city of Denton, detailing demographic details of this and surrounding communities; A high level Emergency Plan with relevant policies; status boards and information displays common to an EOC; commonly used forms and documents; and a resource list for each agency represented in the EOC. This resource list will be particularly valuable as you work through the exercise as it will detail the equipment and personnel available for each agency. Also, you should assume that all agencies are managed and coordinated locally by the city of Denton. Police, Fire, Paramedic and other services are provided by the city and are under the control of the city of Denton. You will now receive further information about the exercise scenario. You may find it useful to take notes.</p>			
Expected Actions:			
N/A			
Notes:			

Input #	03			
Method	Video	Event Time	<i>Expected:</i> 02:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
Talk Radio – City Context			
Message:			
<p>Welcome back to JI Talk Radio. You're listening to Jabber Jim. Sure, we all complain about the weather, but why not take advantage of this beautiful snow day. How about taking your family to the Winterfest food-tasting event happening at a number of our city rec centres today? Or check out the Rising Star Hockey Tournament at the Richie Arena? Or maybe take a stroll through the downtown and enjoy the snow? Or grab a shovel and help clear the sidewalks? Don't stay stuck inside - get outside and enjoy the day! Keep you radio locked to this channel or more great news and ideas...</p>			
Expected Actions:			
N/A			
Notes:			

Input #	04			
Method	Video	Event Time	<i>Expected:</i> 03:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
EOC Director – Current Situation			
Message:			
<p>Whew, I'm glad you could make it. I'm not sure if we've met - I'm the Emergency Coordinator for the city. I got a call early this morning from the Police Service, asking us to activate the EOC as the overnight forecast called for some terrible weather. I've been here since 4:00 this morning trying to get the EOC up and running. So far, there are no major incidents to report however the Police Service, Fire & Rescue Service, and Emergency Medical Services are being inundated with calls from the public.</p> <p>That's why you are here – I need you to track the various incidents going on around the city, draft some public safety messages, create a situation report for the Mayor, and provide support to our first responders.</p> <p>I've been able to complete some of the basics of setting up the facility. The EOC is safe to use though I have asked our facilities staff to clear off the roof as snow-loading could become an issue. Our backup generator is functional and will keep this facility operational even if the power goes out. I have informed all of our stakeholders of our activation. Also, I setup our radios to the first responder tactical channels. You will be able to monitor what's going on in the city by listening in. There are some event details posted on the status boards and information displays. I've also indicated what tasks you should focus on first.</p> <p>(beeper goes off) Shoot - I will need to turn over the Director role to one of you as I have been called to attend an offsite meeting with the mayor. Please determine who will be the EOC Director. More staff are coming in soon – be ready to brief them as they come in.</p>			
Expected Actions:			
N/A			
Notes:			

Input #	05			
Method	Video	Event Time	<i>Expected:</i> 05:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
Additional Denton Information			
Message:			
<p>During the exercise, you will hear about incidents happening around the city. Here are some landmarks you may wish to find on the map of Denton. You are currently in the Emergency Operations Centre which is housed in Denton City Hall. This building can be found at the corner of Queen Street and Randall Avenue.</p> <p>The Carefront Transitional Housing is a facility operated by the city of Denton. This facility serves as a shelter for Denton's homeless. The building has 30 units and 55 residents. It is located at the corner of Front Street and Hope Avenue.</p> <p>Golden Years Manor is a long-term care facility for seniors. This facility has 24 residents and 10 staff members. All the residents are mobile and in good health. The facility is privately owned and managed. This facility is located on Lachlan Street.</p> <p>Denton's Hospice for the Terminally Ill is a health care facility managed by the regional health authority. This facility has 12 residents and 14 staff members. Most of the residents are on ventilators. This facility is located at 10th street, slightly east of Lachlan Street.</p> <p>The city owns and manages 3 substations. Substation 1 is located at the corner of Queen Street and 4th avenue. Substation 2 is located at the corner of 3rd street west and 6th avenue. Substation 3 is located at the corner of 3rd street east and Lachlan street.</p> <p>The Denton Airport is a small airport used by a regional carrier. The terminal consists of a single building with ticket counters and a restaurant. The airport has its own snow clearing equipment. It is located between Edinburgh Avenue and Lachlan Street.</p> <p>Richie Arena is a small community hockey arena. The arena has a single hockey rink. The arena is owned by the City but is managed by a private company. It is located at the corner of 6th street and Randall Avenue.</p> <p>While the exercise will run real-time, the scenario is set during the December holidays. This means schools will be closed, staff numbers will be lower as employees take holiday, and the population of</p>			

Denton will be distracted by holiday shopping and other events.

It is now time to prepare the exercise. Please choose an EOC Director and identify determine the roles that will be filled in the EOC. Once the exercise begins, your focus will be to respond to information as it comes into the EOC. There are no right-or-wrong answers – rather, this is an opportunity to explore how the EOC will make decisions under stressful conditions. If you need to contact any agency not represented in the EOC, please send a message to the Controller indicating which agency you wish to speak to and what information you require. Please prepare your workstation - the exercise will begin in approximately 2 minutes.

Expected Actions:

N/A

Notes:

Input #	06			
Method	Video	Event Time	<i>Expected:</i> 20:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
STARTEX			
Message:			
STARTEX			
Expected Actions:			
N/A			
Notes:			

Input #	07		
Method	Document (email)	Event Time	<i>Expected:</i> 22:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Police Status Report			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-c. Post relevant information on status boards and information displays</p> <p>2-d. Update status displays and information displays throughout the event</p>			
Notes:			



Denton Police Service – Watch Commander

From: Smith, John [jsmith@dentonpolice.com]
Sent: [Today's Date], 9:07 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Status Report

Here is a brief update on the status of Denton Police. We currently have 4 Constables in the community dealing with various minor calls throughout the community. We are calling-back an additional 8 Constables, however the conditions are making it difficult for officers to report in. I'll keep you posted if anything changes.

Regards, John

John Smith
Watch Commander
Denton Police Service
(604) 555-3232

Input #	08		
Method	Document (email)	Event Time	<i>Expected:</i> 23:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Fire Status Report			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-c. Post relevant information on status boards and information displays</p> <p>2-d. Update status displays and information displays throughout the event</p>			
Notes:			



Denton Fire & Rescue – Dispatch

From: Brown, Ron [rbrown@dentonfireandrescue.com]
Sent: [Today's Date], 9:10 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Status Report

This is Ron Brown with Denton Fire & Rescue. We have 28 staff reporting today, broken out as follows.

- 4 x Fire Engines (Crew of 4)
- 1 x Fire Aerial / Ladder Truck (Crew of 4)
- 1 x Fire Rescue Units (Crew of 2)
- 1 x Battalion Command Vehicle (Crew of 2)
- 1 x Fire Investigation Unit (Crew of 2)
- 1 x Command & Communication Unit (Crew of 2)

There are a number of downed power lines around the city. We need some messaging to go out advising residents to stay away from these hazards. We also need some public messaging around the safe use of candles and barbecues. No one should be using their barbecues indoors; also, people should be conscious of the potential for carbon monoxide to build up with some indoor heaters.

Thanks.

Ron

Ron Brown
Denton Fire & Rescue Services
(604) 555-8698

Input #	09		
Method	Document (email)	Event Time	<i>Expected:</i> 24:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
EMS Status Report			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-c. Post relevant information on status boards and information displays</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>Expected Actions:</p> <p>3-a. Hold a meeting of EOC representatives to discuss current status and future issues</p> <p>3-b. Identify support and coordination activities to be performed by EOC Operations Section</p> <p>3-c. Identify priorities for the EOC</p> <p>3-d. Formalize priorities and actions into an Action Plan</p>			
Notes:			



Denton EMS Dispatch

From: Robinson, Jenn [jrobinson@dentonems.com]
Sent: [Today's Date] 9:11 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Status Report

Status Report
Current staffing
+ 12 Primary Care paramedics / 6 vehicles
+ 4 Advanced Care paramedics / 2 vehicles

-Jenn

Jenn Robinson
Denton Emergency Medical Services
(604) 555-3984

Input #	10		
Method	Document (fax)	Event Time	<i>Expected:</i> 26:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Murrayville Declaration of Local Emergency			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>Expected Actions:</p> <ul style="list-style-type: none"> 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested 			
Notes:			

Fax

To: Denton EOC Director

From: Murrayville EOC Director

Fax: 555-1515

Pages: 3 (including cover)

Phone:

Date: [Today's Date]

Re: Declaration of Local Emergency

cc:

Urgent For Review Please Comment Please Reply Please Recycle

● Comments:

Just a heads up - once I figure what end is up, I'm going to be contacting you with a request for mutual aid. Hope things are going ok in Denton.

- Allan

Declaration of a State of Local Emergency ORDER

WHEREAS there is risk of dyke failure/ breach on the Pearce River near the northern neighbourhoods of Murrayville;

AND WHEREAS there is a threat to the residents and their homes in the northern neighbourhoods located in this area;

AND WHEREAS this potential dyke failure/ breach requires prompt coordination of action or special regulation of persons or property to protect the health, safety or welfare of people or to limit damage to property;

NOW THEREFORE:

IT IS HEREBY ORDERED pursuant to Section 2.1 of the Emergency Management Legislation (RS, 1996, Chap 111) that a state of local emergency exists in Murrayville due to the potential dyke breach on the Denton River near Riverside Community and the resulting threat to people and property;

IT IS FURTHER ORDERED THAT the City of Murrayville, its employees, servants and agents are empowered pursuant to Section 6.7 of the Emergency Management Legislation (RS, 1996, Chap 111) to do all acts and implement all procedures that are considered necessary to prevent or to alleviate the effects of the emergency, including:

- Acquire or use any land or personal property considered necessary to prevent, respond to or alleviate the effects of an emergency or disaster in any area designated within the declaration.
- Control or prohibit travel to or from any area of the Murrayville jurisdiction designated within the declaration.
- Cause the evacuation of persons and the removal of livestock, animals and personal property from any area of the City of Murrayville, designated within the declaration, that is or may be affected by an emergency or a disaster and make arrangements for the adequate care and protection of those persons, livestock, animals and personal property.
- Authorize the entry into any building or on any land, without warrant, by any person in the course of implementing an emergency plan or program or if otherwise considered by the City of Murrayville to be necessary to prevent, respond to or alleviate the effects of an emergency or disaster in any area designated within the declaration.



- Construct works considered by the City of Murrayville to be necessary or appropriate to prevent, respond to or alleviate the effects of an emergency or disaster in any area designated within the declaration.

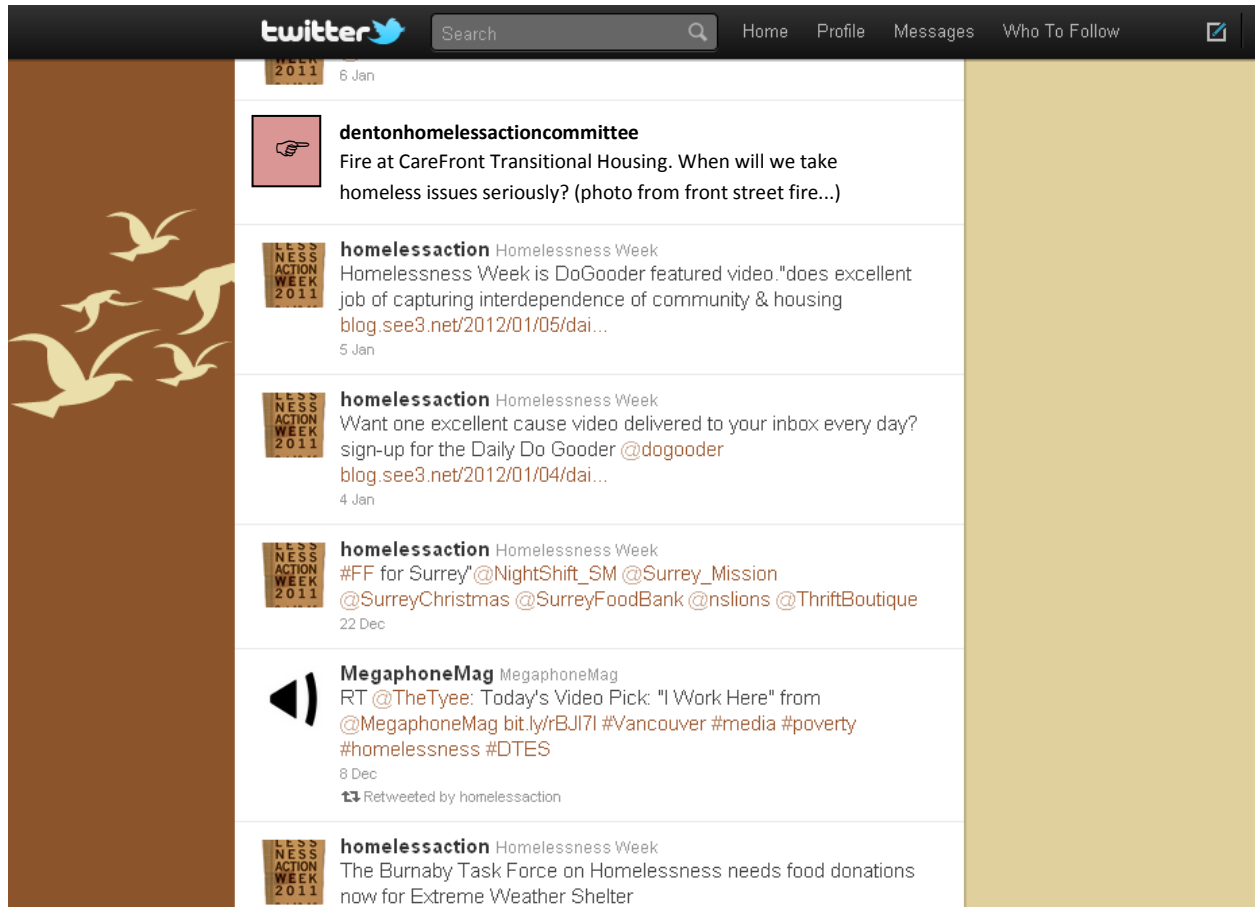
ORDERED by the City of Murrayville on [Today's Date] at 0800 to remain in force for 5 days until [5 days from Today's Date] at 0800 unless cancelled by order of the City of Murrayville.


J Kimberly

Jake Kimberley, Mayor
City of Murrayville


Input #	11		
Method	Document - Twitter	Event Time	<i>Expected:</i> 30:00 <i>Actual:</i>


From:	Controller	To:	EOC Director
Event Description:			
Twitter – Transitional Housing			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p>			
Notes:			





twitter  Search Home Profile Messages Who To Follow


6 Jan


 **dentonhomelesssactioncommittee**
Fire at CareFront Transitional Housing. When will we take homeless issues seriously? (photo from front street fire...)

 **homelesssaction** Homelessness Week
Homelessness Week is DoGooder featured video. "does excellent job of capturing interdependence of community & housing blog.see3.net/2012/01/05/dai...
5 Jan

 **homelesssaction** Homelessness Week
Want one excellent cause video delivered to your inbox every day? sign-up for the Daily Do Gooder @dagooder
blog.see3.net/2012/01/04/dai...
4 Jan

 **homelesssaction** Homelessness Week
#FF for Surrey' @NightShift_SM @Surrey_Mission @SurreyChristmas @SurreyFoodBank @nslions @ThriftBoutique
22 Dec

 **MegaphoneMag** MegaphoneMag
RT @TheTyee: Today's Video Pick: "I Work Here" from @MegaphoneMag bit.ly/rBJI7l #Vancouver #media #poverty #homelessness #DTES
8 Dec
Retweeted by homelesssaction

 **homelesssaction** Homelessness Week
The Burnaby Task Force on Homelessness needs food donations now for Extreme Weather Shelter

Picture attached to Twitter Post:



Input #	12		
Method	Document - Email	Event Time	<i>Expected:</i> 31:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Advice Request - Staffing			
Message:			
(See following pages)			
Expected Actions:			
Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-e. Share information with external agencies and departments as requested			
Notes:			



Murrayville Emergency Program

From: Randall, Sophia [srandall@murrayville.com]
Sent: [Today's Date] 9:31 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Advice Request

Hi, this is Sophia, the Emergency Coordinator at the Murrayville Emergency Program. You've given me advice in the past, I hope you can help me out now. I'm in way over my head with this event. I've got zero staff in the EOC and the mayor is screaming at me. My big problem right now is I think I made a mistake on our Evacuation Order. Could you let me know what you typically include in yours? Just brief bullets would be great.

-Sophia

Input #	13		
Method	Video	Event Time	<i>Expected:</i> 36:00 <i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
JITV News - MVA			
Message:			
<p>Welcome back to JITV news. We are receiving reports of a major traffic collision at the corner of 1st and Main. We go live to our reporter on-scene. I must warn our viewers that this story may contain graphic content. - - I am standing at the scene of the accident near 1st and Main and I can tell you, this is a scene of carnage. The collision had such force that it appears some passengers were ejected from their vehicles. Denton Fire & Rescue are currently attempting to extricate a driver trapped in their vehicle. While police are not releasing names of those involved in the accident, we are told there were three fatalities, two of those being children. Traffic in the area has come to a standstill. Police are advising commuters to use alternate routes. I'll keep you posted as further details arise.</p>			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p>			
Notes:			

Input #	14			
Method	Video – Radio	Event Time	<i>Expected:</i> 42:00	<i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
MVA Update - 1			
Message:			
<p>This is the Incident Commander at the MVA at 1st and Main. We will be closing east bound traffic on Main street, diverting vehicles down to Front Street. I need you to put out some public messaging advising residents to avoid this intersection.</p>			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions 1-e. Maintain good worker care practices</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-b. Identify additional information needs from site(s) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan 3-e. Revise priorities as appropriate</p>			
Notes:			


Input #	15		
Method	Document - Twitter	Event Time	<i>Expected:</i> 45:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Twitter – MVA			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p>			
Notes:			


twitter Home Profile Messages Who To Follow

CarAccidentGTA Car Accident Lawyer - Follow
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Trends: Worldwide trends · [change](#)

- [#ThatsMyMovie](#)
- [#TheBestPartOfMyDayWas](#)
- [#mtvsoulfoda](#)
- [Happy National Peanut Butter Day](#)
- [Theo Angelopoulos](#)
- [Never Let Me Go](#)
- [Θόδωρος Αγγελόπουλος](#)
- [Selena We Love You](#)
- [Nick J Will Succeed Tonight](#)
- [Sport Huancayo](#)

dentonhardcore

Just saw a car crash – driver ejected through windshield Pic from camera phone, taken from bike. Denton is **HARDCORE** – LULZ

lilianwagdy Lilian Wagdy
On the Eve of the #jan25 my favorite ever Cinema Filmmaker Theo Angelopolous gets killed in a **car accident**
washingtonpost.com/world/europe/g... #RIP
50 minutes ago

WVUEFOX8 News Desk
Photo from scene of a fatal train-**car accident** near Kenner-St. Charles Parish line. Two in the vehicle killed. yfrog.com/mod2btj
1 hour ago

AGONYLIFE AGONYLIFE
Lady locked her baby in da **car on accident** + she has a flat tire, big homie wit da wrecker truck came thew just in time
pic.twitter.com/WuVfALMF
1 hour ago

ToriandDean_HSH Tori & Dean
Baby Check Up! @toriandean visits the doctor after a **car accident** w/ the kids! And, something might be wrong! VIDEO: ow.ly/8DBXP
1 hour ago

FrankTown FrankTown
Jack Hobbs, Franklin teen injured in **car accident** two weeks ago, is going home today. Alleluia and Amen! @CoachJeffFisher
1 hour ago

Picture attached to Twitter Post:



Input #	16		
Method	Video - Phone	Event Time	<i>Expected:</i> 48:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Localized Flooding			
Message:			
<p>This is Arnold in Engineering. We have a problem. The rain is falling so hard, the sewers can't keep up. The water is knee deep in some low-lying areas and we have rescued a few people stranded in their cars. I received a call from the Public Works Supervisors in Murrayville and it sounds like they are dealing with the same problem. If this keeps up we will have to evacuate the areas of Market Street and Byward Place.</p>			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions 1-d. Respond to requests for assistance and coordination from site(s)</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan 3-e. Revise priorities as appropriate</p>			
Notes:			

Input #	17			
Method	Video – Radio	Event Time	<i>Expected:</i> 53:00	<i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Carefront – Housing Request			
Message:			
<p>This is the Incident Commander at Carefront Transitional Housing. I have 55 residents that will require temporary shelter as the facility is cleaned out and restored. My estimation shelter will be required for the next three days. Could you please arrange for facilities and transportation for 55 residents. These folks literally have nothing but the shirts on their backs.</p>			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions 1-e. Maintain good worker care practices</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-b. Identify additional information needs from site(s) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan 3-e. Revise priorities as appropriate</p>			
Notes:			

Input #	18		
Method	Document - Email	Event Time	<i>Expected:</i> 58:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Advice Request – Position Logs			
Message:			
(See following pages)			
Expected Actions:			
Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-e. Share information with external agencies and departments as requested			
Notes:			



Murrayville Emergency Program

From: Randall, Sophia [srandall@murrayville.com]
Sent: [Today's Date] 9:58 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Position Logs????

Hi, this is Sophia again over in Murrayville. Quick question - do you usually have everyone in the EOC maintain a position log?

-Sophia

Input #	19		
Method	Video	Event Time	<i>Expected</i> 67:00 : <i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
JITV News – Weather Update			
Message:			
<p>Welcome back to JITV news. The winter storm impacting our region continues to make life miserable for local residents. The regional transportation systems are essentially shut down with both train and bus services being shut down for the next 24 hours. As many businesses in the region are closing early due to the weather, hundreds of commuters are now making their way home on foot or by taxi. Many areas of the city remain without power, impacting residents and businesses. Traffic signal lights are not working at the numerous intersections. Residents are reminded to treat these intersections as four way stops. Local Police are reporting a high volume of calls from residents involved in fender benders. These calls are being prioritized with only the most serious life-threatening situations receiving an immediate response. Local Fire & Rescue services are reminding residents to be very careful with their use of candles and indoor heaters. Residents are also reminded not to bring barbecues indoors as these create very dangerous situations. The hospital is reporting a high-volume of weather related injuries – falls, twisted ankles, and victims of motor vehicle accidents. The hospital is experiencing a staff shortage as staff are having difficulty in getting to the hospital. The weather forecast is miserable. The next 2-3 days will remain extremely unstable with the possibility of freezing rain or snow likely across the region. Stay tuned for further updates.</p>			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p>			
Notes:			

Input #	20		
Method	Document (email)	Event Time	<i>Expected:</i> 69:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Murrayville – Evacuation Alert			
Message:			
(See following pages)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>Expected Actions:</p> <ul style="list-style-type: none"> 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested 			
Notes:			

EVACUATION ALERT

For Immediate Release

[Today's Date]

City of Murrayville - Emergency Operations Centre

EVACUATION ALERT ISSUED IN MURRAYVILLE

MURRAYVILLE – An evacuation alert has been issued for several neighbourhoods in the riverside area of Murrayville. Safety officials believe that due to rising water levels there is a possibility of a dyke failure along the Pearce River. If this failure were to occur, the neighbourhoods in question may experience hazardous high water levels.

Residents and businesses in the area are being asked to prepare to leave the area within 1 hour notice. Residents are not being ordered to leave at this time. This alert may be followed by an Evacuation Order at which time persons in the area will be required to immediately leave.

Emergency responders are currently going door to door to advise impacted residents and business in the riverside area. Community members are advised to continually monitor local media of further updates.

The evacuation alert covers the residences outlined on the attached map.

There are three key stages in the evacuation process:

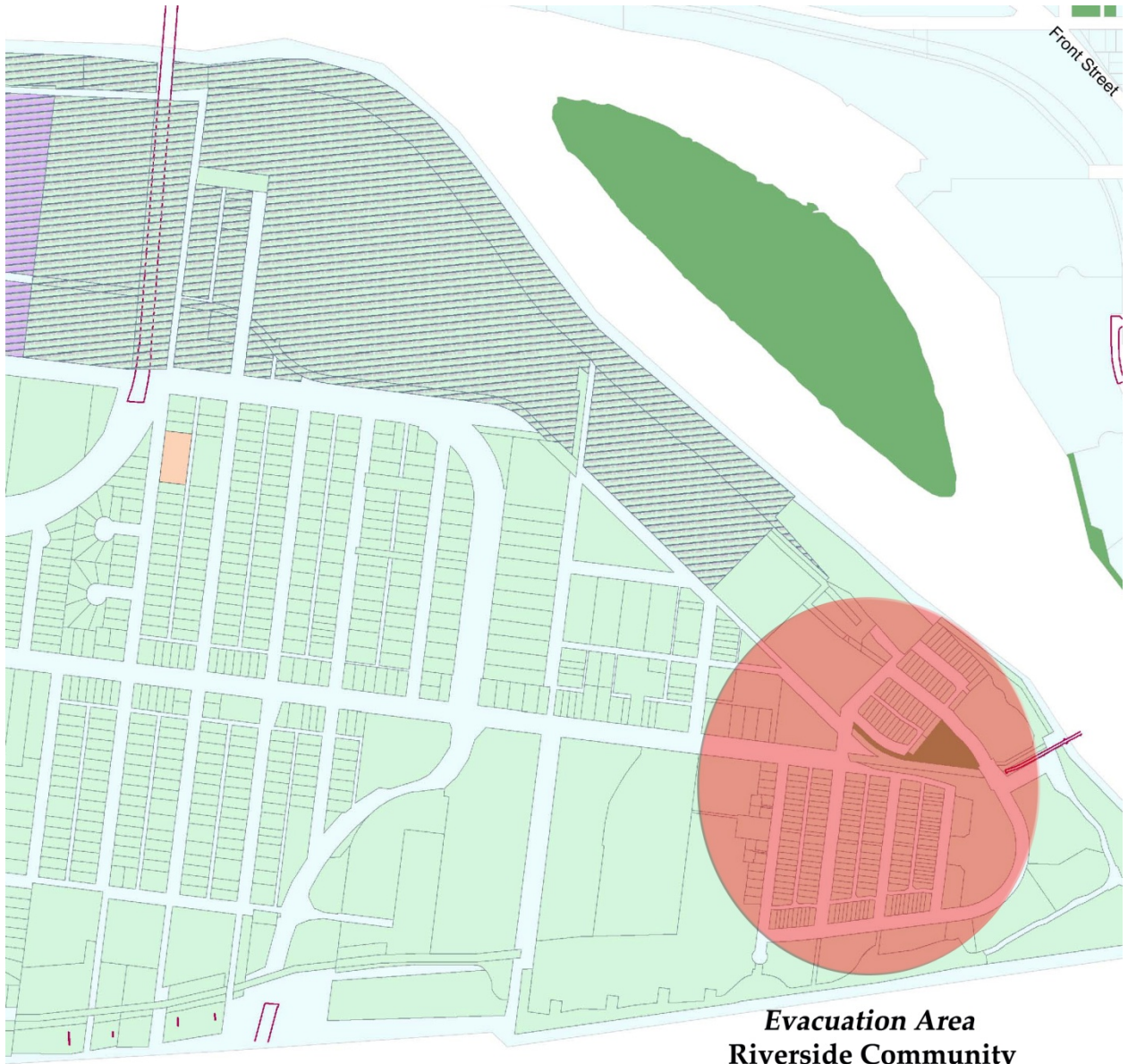
1. **Evacuation Alert:** A warning is issued about an imminent threat to life and property. People in the defined area should be ready to leave on short notice.
2. **Evacuation Order:** When an evacuation order is issued, people should leave the area immediately.
3. **Evacuation Rescind:** People under an evacuation order may return. An evacuation order or alert may be reinstated if a threat returns.

A public information line is open and will be staffed 24 hours a day at 999-999-9999.

Should residents be required to leave, detailed evacuation instructions will be provided directly to them by local media and emergency personnel.

--30 --

City of Murrayville - Emergency Operations Centre
Information Officer (999) 999-9999



Evacuation Area
Riverside Community
Approx. 150 Dwellings

Input #	21		
Method	Document - Email	Event Time	<i>Expected:</i> 70:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Form 202 - MVA			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			



Denton Fire & Rescue

From: Petersen, Tom [tpetersen@dentonfireandrescue.com]
Sent: [Today's Date], 10:10 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: MVA – Incident Objectives

See attached Form 202

Tom

Tom Petersen
Denton Fire & Rescue Services
(604) 555-8673

INCIDENT OBJECTIVES	1. INCIDENT NAME <i>M.V.A.</i>	2. DATE PREPARED <i>[Today's Date]</i>	3. TIME PREPARED <i>0900</i>
	4. OPERATIONAL PERIOD [DATE/TIME] <i>[Today's Date], 0930 - [Today's Date], 1100</i>		
5. OBJECTIVES			
<i>TREAT/TRANSPORT ALL PATIENTS WITHIN 1 HOURS</i>			
<i>PRESERVE SCENE FOR INVESTIGATION</i>			
STRATEGIES: <i>FIRE TO FREE TRAPPED MOTORISTS</i>			
<i>POLICE TO CONTROL / REROUTE TRAFFIC</i>			
<i>EMERGENCY MEDICAL TO TRIAGE AND TRANSPORT VICTIMS</i>			
<i>POLICE INTERVIEW WITNESSES, PRESERVE EVIDENCE</i>			
6. WEATHER FORECAST FOR OPERATIONAL PERIOD <i>0 degrees, mixed rain and snow wind from the south at 35 km/h</i>			
7. GENERAL/SAFETY MESSAGE <i>Hard hats/safety equipment to be worn at all times. Limit exposure. Stay warm/dry</i>			
8. ATTACHMENTS [<input checked="" type="checkbox"/> IF ATTACHED]			
<input type="checkbox"/> ORGANIZATION LIST [ICS 203]	<input type="checkbox"/> MEDICAL PLAN [ICS 206]	<input checked="" type="checkbox"/> RESOURCE LIST _____	
<input type="checkbox"/> DIV/GR ASSIGNMENT LIST [ICS 204]	<input type="checkbox"/> INCIDENT MAP	<input type="checkbox"/> _____	
<input type="checkbox"/> COMMUNICATIONS PLAN [ICS 205]	<input type="checkbox"/> TRAFFIC PLAN	<input type="checkbox"/> _____	
FORM 202	9. PREPARED BY [PLANNING SECTION CHIEF] <i>T. Petersen</i>	10. APPROVED BY [INCIDENT COMMANDER] <i>T. Petersen</i>	

DENTON POLICE SERVICE	
KIND OF RESOURCE	TOTAL
Police Patrol Units (1 Constable per unit)	2

DENTON FIRE & RESCUE SERVICES	
KIND OF RESOURCE	TOTAL
Fire Engines (Crew of 4)	1
Fire Rescue Units (Crew of 2)	1

DENTON EMERGENCY MEDICAL SERVICES	
KIND OF RESOURCE	TOTAL
PCP Ambulances (Crew of 2)	2

DENTON ENGINEERING & PUBLIC WORKS	
KIND OF RESOURCE	TOTAL
Public Works Crew (4 personnel)	1
Pickup Trucks	2
Sawhorses / Roadblocks	16

Input #	22		
Method	Document - Email	Event Time	<i>Expected:</i> 75:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Sinkhole Forms			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			



Denton Engineering

From: Kent, Arnold [arnoldk@cityofdenton.com]
Sent: [Today's Date], 10:11 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Sinkhole on Front Street

A sinkhole now measuring approximately 2 metres in diameter has formed right at the corner of Market Street and Front Street. The hole is growing and moving East at 0.5 metres per hour. Gas lines are visible in the holes but appear to be intact.
-Arnold

Arnold Kent
City of Denton
(604) 555-3453

Input #	23		
Method	Communicator	Event Time	<i>Expected:</i> 79:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Advice Request – Road Salt			
Message:			
(See following pages)			
Expected Actions:			
Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-e. Share information with external agencies and departments as requested			
Notes:			



Murrayville Emergency Program

From: Randall, Sophia [srandall@murrayville.com]
Sent: [Today's Date] 10:19 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Got Road Salt????

Sophia here. Do you know where we can get 15 tons of road salt? We're almost out and I know you are good at finding these things.

-Sophia

Input #	24		
Method	Video – Phone	Event Time	<i>Expected:</i> 83:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Golden Years Manor			
Message:			
<p>This is Gale Allen, the Director at Golden Years Manor. The Manor is a long term care facility for seniors. We are currently without power - our backup generators are not operating as expected. One of our facilities staff members had a look and he tells us the unit needs to be sent back to the manufacturer for servicing. A number of our residents require power for their health equipment - our staff are having to take extreme steps for the equipment that has failed. Our business continuity plan calls indicates that we will sue the Spring Meadows recreation centre as a backup facility. I am requesting the use of the facility for our tenants - we will be making use of the facility for at least the next 24-48 hours. Can you confirm the facility is ready for our use?</p>			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions 1-d. Respond to requests for assistance and coordination from site(s)</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-b. Identify additional information needs from site(s) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan 3-e. Revise priorities as appropriate</p>			
Notes:			

Input #	25			
Method	Video – Phone	Event Time	<i>Expected:</i> 85:00	<i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Denton Hospice			
Message:			
<p>This is Amy Jones, the facilities director at Denton Hospice for the Terminally Ill. The power is out at our facility. We have no backup generators – the health authority was supposed to fund them but never came through. We’re intending on moving to our backup facility which is the Spring Meadows Recreation Facility. Our tenants are preparing to move within the next 20 minutes. Who should we report to one arrival?</p>			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions 1-d. Respond to requests for assistance and coordination from site(s)</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-b. Identify additional information needs from site(s) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan 3-e. Revise priorities as appropriate</p>			
Notes:			

Input #	26		
Method	Document - Email	Event Time	<i>Expected:</i> 86:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Denton Hospice			
Message:			
(See following pages)			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions</p> <p>1-d. Respond to requests for assistance and coordination from site(s)</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			



Denton Hospice – Director of Nursing

From: Edmonds, Dana [dedmonds@dentonhospice.com]
Sent: [Today's Date], 10:26 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Status of Respirators

I wanted to follow up on our request for help in securing space to move our facility. We are currently managing with portable respirators, however these will only meet our needs for the next few hours. We will need either an alternate facility or power restored within two hours. Past that, we will start losing patients.

-Sent from my iPhone

Input #	27			
Method	Video - Phone	Event Time	<i>Expected:</i> 105:00	<i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Substation Explosion			
Message:			
<p>This is Ron, the acting supervisor with the Denton Utilities. I'm calling with some grave news. A utility worker attempting to repair a transformer at a substation has accidentally cut into a major cable. There was a resulting explosion. The worker was killed instantly and power has been knocked out to a large portion of the city. The substation is badly damaged - it will take at least 24 hours to bring the substation back into operation. That is, if the unions will let us even begin work. I'm not sure what if the Workers safety board needs to be called in on this.</p>			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			

Input #	28		
Method	Document – Email	Event Time	<i>Expected:</i> 109:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Murrayville – Evacuation Order			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p>			
Notes:			

CITY OF MURRAYVILLE EVACUATION ORDER

For Immediate Release
[Today's Date]
City of Murrayville - Emergency Operations Centre

EVACUATION ORDER ISSUED IN MURRAYVILLE

MURRAYVILLE – An evacuation order has been issued for several neighborhoods in the riverside area of Murrayville. Safety officials believe there is an imminent threat of severe flooding to homes and business in the area. This threat is due to a partial dyke failure along the Pearce River.

Residents and businesses in the area are to immediately leave the area. Occupants of the area will not be permitted to return until the order is rescinded or returned to an evacuation alert status.

Emergency response personnel are currently going door to door to advise impacted residents and business in the riverside area. Evacuees are asked to go to the community Reception Center and register. The Reception Centre will also assist evacuees with immediate needs includes assistance in location temporary accommodation if necessary.

The EVACUATION ORDER covers the residences outlined on the attached map.

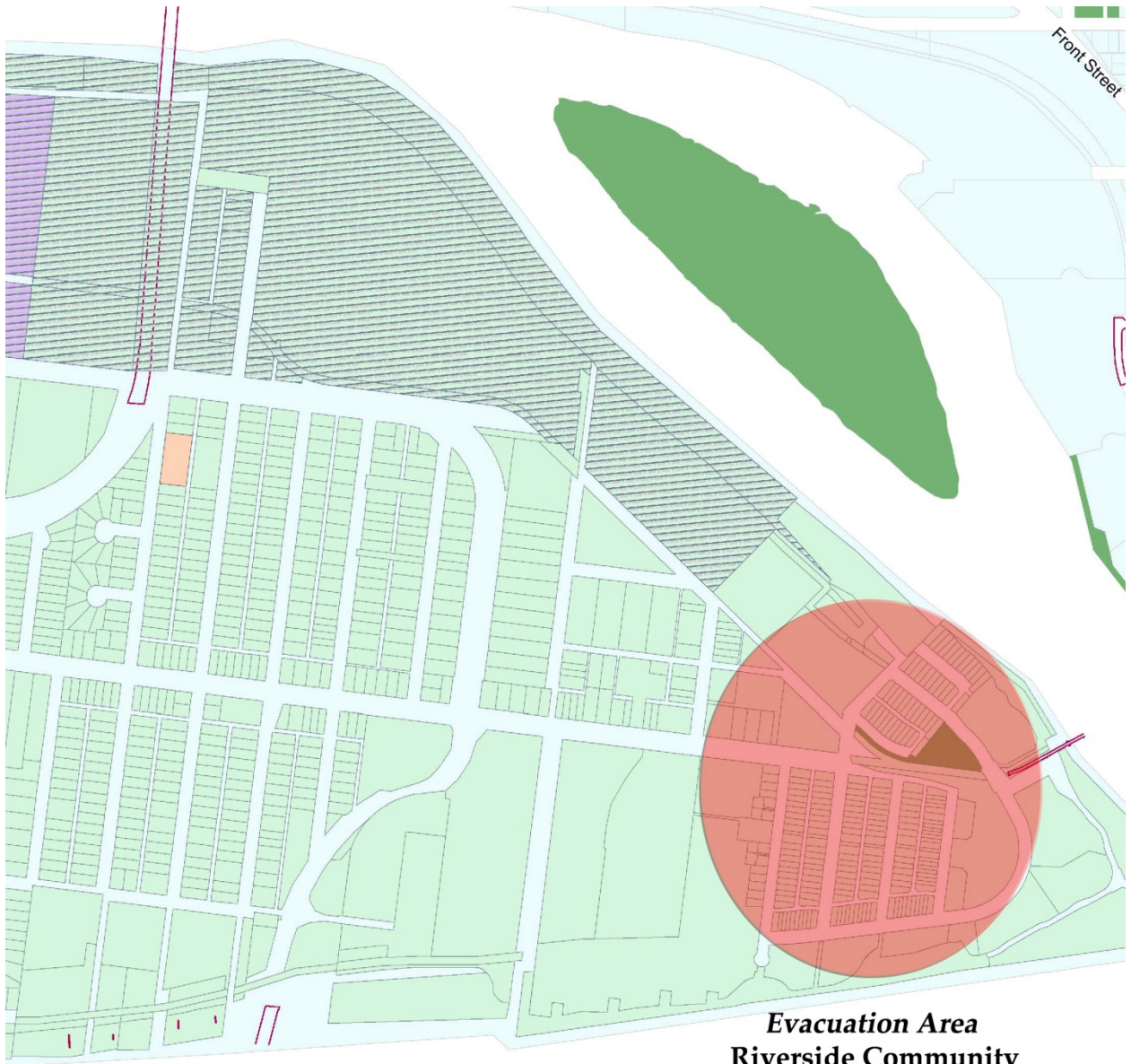
There are three key stages in the evacuation process:

1. **Evacuation Alert:** A warning is issued about an imminent threat to life and property. People in the defined area should be ready to leave on short notice.
2. **Evacuation Order:** When an evacuation order is issued, people should leave the area immediately.
3. **Evacuation Rescind:** People under an evacuation order may return. An evacuation order or alert may be reinstated if a threat returns.

A public information line is open 24 hours a day at 999-999-9999 for residents impacted by this incident. Regular updates will also be posted on the City of Murrayville website at www.murrayville.city.ca.

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City of Murrayville - Emergency Operations Centre
Information Officer (999) 999-9999



Evacuation Area
Riverside Community
Approx. 150 Dwellings

Input #	29		
Method	Video – Phone	Event Time	<i>Expected:</i> 111:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Murrayville – Mutual Aid Request			
Message:			
<p>This is Ron Smith with the Murrayville Emergency Program. I am formally requesting mutual aid as per our standing agreement "Murrayville/Denton Mutual Aid Agreement 2010-2015". We require additional police resources in order to help us conduct an evacuation of one area of our community. We have experiencing extensive localized flooding which is expected to worsen. Ideally, I am looking for 4 teams of 2 officers to help with door knocking. I would need them for 2 hours. Are you able to provide these resources?</p>			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions 1-d. Respond to requests for assistance and coordination from site(s)</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-b. Identify additional information needs from site(s) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan 3-e. Revise priorities as appropriate</p>			
Notes:			

Input #	30			
Method	Video - Phone	Event Time	<i>Expected:</i> 114:00	<i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Substation Explosion – Additional Details			
Message:			
<p>This is Ron, the acting supervisor with the Denton Utilities. I wanted to clarify what’s going on – the explosion as at substation #3. Substation #2 is also experiencing some type of malfunction and is providing reduced power to the surrounding neighbourhoods.</p>			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			

Input #	31		
Method	Communicator	Event Time	<i>Expected:</i> 115:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Advice Request – Staffing Update			
Message:			
(See following pages)			
Expected Actions:			
Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-e. Share information with external agencies and departments as requested			
Notes:			



Murrayville Emergency Program

From: Randall, Sophia [srandall@murrayville.com]
Sent: [Today's Date] 10:55 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Whats a good staffing level?!

Hey, Sophia again! Only 5 people have showed up to staff our EOC. Does this sound like a good number to you?

-Sophia

Input #	32		
Method	Document - Email	Event Time	<i>Expected:</i> 116:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Form 202 - Sinkhole			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			



Denton Engineering

From: Kent, Arnold [arnoldk@cityofdenton.com]
Sent: [Today's Date], 10:50 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Sinkhole plan

I'm trying to deal with the sinkhole. The police wanted a plan. See attached
-Arnold

Arnold Kent
City of Denton
(604) 555-3453

INCIDENT OBJECTIVES	1. INCIDENT NAME <i>SINKHOLE</i>	2. DATE PREPARED <i>TODAY</i>	3. TIME PREPARED <i>10:15</i>
4. OPERATIONAL PERIOD [DATE/TIME] <i>UNTIL IT'S FIXED</i>			
5. OBJECTIVES			
<i>STOP/REDUCE GROWTH OF SINKHOLE</i>			
<i>EVALUATE DAMAGE</i>			
<i>FILL IN THE HOLE</i>			
<i>STRATEGIES: PUBLIC WORKS TO ASSESS/STABILIZE ROAD</i>			
<i>POLICE AND PUBLIC WORKS TO EXPAND PERIMETERS/REROUTE TRAFFIC</i>			
<i>FILL IN THE HOLE</i>			
6. WEATHER FORECAST FOR OPERATIONAL PERIOD <i>0 degrees, mixed rain and snow wind from the south at 35 km/h</i>			
7. GENERAL/SAFETY MESSAGE			
8. ATTACHMENTS [✓ IF ATTACHED]			
<input type="checkbox"/> ORGANIZATION LIST [ICS 203]	<input type="checkbox"/> MEDICAL PLAN [ICS 206]	<input type="checkbox"/> _____	
<input type="checkbox"/> DIV/GR ASSIGNMENT LIST [ICS 204]	<input type="checkbox"/> INCIDENT MAP	<input type="checkbox"/> _____	
<input type="checkbox"/> COMMUNICATIONS PLAN [ICS 205]	<input type="checkbox"/> TRAFFIC PLAN	<input type="checkbox"/> _____	
FORM 202	9. PREPARED BY [PLANNING SECTION CHIEF] <i>Arnold</i>	10. APPROVED BY [INCIDENT COMMANDER] <i>Arnold</i>	

Input #	33		
Method	Document - Form	Event Time	<i>Expected:</i> 116:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Mayor Meeting			
Message:			
<p>One Controller is to pull the EOC Director aside, indicating he is a representative for the mayor. The Controller will provide the following letter, asking the EOC Director to sign it. The EOC Director should review the letter and make a decision whether they will sign or not. Their decision can be reviewed at the debrief – it does not matter if they do not sign.</p>			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions 1-e. Maintain good worker care practices</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-b. Identify additional information needs from site(s) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan 3-e. Revise priorities as appropriate</p>			
Notes:			



City of Denton

Catch the Spirit!

[Today's Date]

RE: Unsatisfactory Performance

This is a warning regarding your unsatisfactory performance during this event. I'm extremely concerned with how you are managing the EOC and how your actions will be interpreted by the community.

I have been closely monitoring your performance during this event and have found that you have been unable to meet the performance targets allotted to you for this event. Your role is clearly outlined in the position checklist provided. Your inability to follow these guidelines is a major cause for concern.

It is in the best interest of the City of Denton that you give a proper explanation for your actions that have cost the City, both financially and reputationally. Your professional conduct has been found to be wanting and difficult. Please be advised that further failures to achieve an appropriate level of performance are subject to strict disciplinary action and can even lead to the termination of your employment with us.

Please sign below to acknowledge receipt of this letter. It will be provided to Human Resources and added to your employment record.

Regards,

Mayor Chris

I acknowledge by my signature below that I have reviewed this letter prior to placement in my personnel file.

Employee Name: _____

Employee Signature: _____

Input #	34			
Method	Video	Event Time	<i>Expected:</i> 117:00	<i>Actual:</i>

From:	Controller	To:	All Players
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Event Description:

JITV News – Leaky Housing

Message:

Welcome back to JITV news. While some of the traffic congestion is beginning to ease, a new hazard has appeared – local flooding due to melting snow and ice. Already, a number of businesses are reporting minor flooding. Storm drains in many parts of the city are clogged with snow, turning some roads into streams. We have also received reports that local creeks are running at very high volume due to melting snow. Residents are advised to stay away from any streams as the water levels may rise dramatically in a short period of time. Residents in a local housing development are reporting water damage to their building. Repairs being performed on the building envelope and roof has left large portions of the buildings exposed to the elements. A number of tenants are reporting leaks and flooding from snow and rain. It is unclear what, if anything, can be done for these residents. Stay tuned for further updates.

Expected Actions:

- Objective 2: Demonstrate the management of incident information within the EOC Operations Section
- 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)
- 2-b. Identify additional information needs from site(s)
- 2-c. Post relevant information on status boards and information displays
- 2-d. Update status displays and information displays throughout the event

Notes:

Input #	35		
Method	Document (email)	Event Time	<i>Expected:</i> 119:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
EMS Status Report			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-c. Post relevant information on status boards and information displays</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>Expected Actions:</p> <p>3-a. Hold a meeting of EOC representatives to discuss current status and future issues</p> <p>3-b. Identify support and coordination activities to be performed by EOC Operations Section</p> <p>3-c. Identify priorities for the EOC</p> <p>3-d. Formalize priorities and actions into an Action Plan</p>			
Notes:			



Denton EMS Dispatch

From: Robinson, Jenn [jrobinson@dentonems.com]
Sent: [Today's Date] 11:25 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Status Report – Ambulance MVI

Denton General Hospital has confirmed that Jenn Dundas has succumbed to her injuries. We are activating our internal notification procedures to liaise with her family and alert staff. An EMS supervisor is enroute to the hospital to provide support to the paramedics involved in the event.

Denton EMS will be making a formal announcement in a few hours, once initial notifications are complete.

-Jenn

Jenn Robinson
Denton Emergency Medical Services
(604) 555-3984

Input #	36			
Method	Video -Phone	Event Time	<i>Expected:</i> 123:00	<i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Utility Update			
Message:			
<p>This is Ron, the acting supervisor with the Denton Utilities. I wanted to clarify the problems with the power. We actually have three substations in the city. Only one is functioning - fortunately, it is the one providing power to the EOC. The substation that supplies the hospital is the one that has been damaged in the explosion. The problem at the third substation has not been identified but it is the substation that provides power to a neighbourhood housing a series of retirement residences. The Workers safety board has required that we double our personnel at each location as a safety precaution. Getting power back on comes down to a question of where we apply our limited resources - we only have enough personnel to can prioritize one substation or the other. Do you have any direction for us or should we just continue as we have been?</p>			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			

Input #	37		
Method	Document - Email	Event Time	<i>Expected:</i> 126:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Advice Request – EOC Hours			
Message:			
(See following page.)			
Expected Actions:			
Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-e. Share information with external agencies and departments as requested			
Notes:			



Murrayville Emergency Program

From: Randall, Sophia [srandall@murrayville.com]
Sent: [Today's Date] 10:55 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Whats a good staffing level?!

Sophia here! Quick question. How long do you think we should schedule to keep our EOC open? My staff are bugging me about having to be here long hours...

-Sophia

Input #	38			
Method	Document - Email	Event Time	<i>Expected:</i> 131:00	<i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Form 202 - Substation			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			



Denton Utilities

From: Thompson, Karen [kthompson@cityofdenton.com]
Sent: [Today's Date], 11:11 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Plan for Utilities

I've attached our objectives for the substation. We don't normally do these but the first responders insisted.

Regards,
Karen

Karen Thompson
City of Denton
(604) 555-3487

INCIDENT OBJECTIVES	1. INCIDENT NAME <i>SUBSTATION</i>	2. DATE PREPARED <i>[Today's Date]</i>	3. TIME PREPARED <i>11:00</i>
	4. OPERATIONAL PERIOD [DATE/TIME]		
5. OBJECTIVES			
<i>OBJECTIVES: REPAIR HYDRO EQUIPMENT</i>			
<i>STRATEGIES: SET UP 100 METER EXCLUSION ZONE AROUND FACILITY</i>			
<i>MOVE HYDRO TRUCKS AWAY FROM BUILDINGS AT RISK</i>			
<i>POLICE/ PUBLIC WORKS MAINTAIN PERIMETERS AND TRAFFIC CONTROL</i>			
6. WEATHER FORECAST FOR OPERATIONAL PERIOD			
7. GENERAL/SAFETY MESSAGE			
8. ATTACHMENTS [✓ IF ATTACHED]			
<input type="checkbox"/> ORGANIZATION LIST [ICS 203]	<input type="checkbox"/> MEDICAL PLAN [ICS 206]	<input type="checkbox"/> _____	
<input type="checkbox"/> DIV/GR ASSIGNMENT LIST [ICS 204]	<input type="checkbox"/> INCIDENT MAP	<input type="checkbox"/> _____	
<input type="checkbox"/> COMMUNICATIONS PLAN [ICS 205]	<input type="checkbox"/> TRAFFIC PLAN	<input type="checkbox"/> _____	
FORM 202	9. PREPARED BY [PLANNING SECTION CHIEF]	10. APPROVED BY [INCIDENT COMMANDER]	

Input #	39		
Method	Document	Event Time	<i>Expected:</i> 140:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Mayor Hears of Arena Collapse			
Message:			
[See attached]			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			



Denton City Hall – Mayor’s Office

From: Red, Chris [mayor@cityofdenton.com]
Sent: [Today’s Date], 11:30 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Status Report

I'VE JUST HEARD ABOUT A COLLAPSE AT THE HOCKEY ARENA. YOU TELL ME WHY THIS FACILITY WAS ALLOWED TO REMAIN OPEN?! I IT'S EVIDENT YOU CAN'T DO YOUR DO YOUR JOB. I WANT WHATEVER DETAILS YOU KNOW ON MY DESK IN 15 MINUTES.

-Sent from my iPhone

Input #	40		
Method	Document - Email	Event Time	<i>Expected:</i> 143:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
MLA Winterfest Complaint			
Message:			
(See following page)			
Expected Actions:			
Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-b. Identify additional information needs from site(s)			
Notes:			

Dan Johnson - MLA

From: Johnson, Dan [djohnson@cityofdenton.com]
Sent: [Today's Date], 11:14 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Winterfest Screwup

What the hell are you guys doing in there? I'm supposed to be cutting the ribbon at the opening ceremony for Winterfest and I'm hearing from Denton Emergency Social Services that they want to house a bunch of homeless bums in the same rec centres. I don't care if their hobo hostel burnt down – this event brings in tens of thousands of dollars to the city. . Get your head out of your ass and get the bums out..

- Sent from the iPhone of MLA Dan Johnson

Denton – Catch the Spirit!

Input #	41			
Method	Video	Event Time	<i>Expected:</i> 145:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
Talk Radio – Arena Collapse			
Message:			
<p>Welcome back to JITV Talk Radio. You’re listening to Jabber Jim, the sport guru. Today, we’re talking about parents involvement in Pee-Wee Hockey. Are parents pushing their kids to hard at this age to get ahead in hockey. Is it only a game or should parents see this as an investment in their kids future. Let’s go to our first caller. What do you say? –</p> <p>- Jim, I just saw the most terrible thing. I was watching the Bantam game at the Denton Arena and the whole roof just caved in. I mean, the entire roof just came down. I had just gone outside for a smoke and the whole thing just collapsed. There are kids in their, oh god, can you hear them (sound effect of screaming). Someone’s gotta help them in there, oh god, this kids lost an arm...I can’t... (sound of vomiting). (Call ends) –</p> <p>- Uh...sorry folks. Um, I’m not sure what to say on this. It sounds like something terrible is going on. I’ll ask my producer to check in to this and we’ll see if we can get more details on this. While we look into this, let’s hear from one of our sponsors.</p>			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-c. Post relevant information on status boards and information displays</p> <p>2-d. Update status displays and information displays throughout the event</p>			
Notes:			

Input #	42		
Method	Communicator	Event Time	<i>Expected:</i> 146:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Advice Request – Follow-up			
Message:			
(See following pages.)			
Expected Actions:			
Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-e. Share information with external agencies and departments as requested			
Notes:			



Murrayville Emergency Program

From: Randall, Sophia [srandall@murrayville.com]
Sent: [Today's Date] 10:55 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: RE: What's a good staffing level?!

Sophia here! Could you respond to my last question? Thank!


-Sophia


Input #	43			
Method	Video – Phone	Event Time	<i>Expected:</i> 148:00	<i>Actual:</i>


From:	Controller	To:	EOC Director
Event Description:			
Hospital Code Orange			
Message:			
<p>This is Alice Blake at Denton Hospital. We have received a call from a paramedic that we should expect a large number of casualties from an arena collapse. Our facility is already in Code Orange. We are currently at capacity and can only take 5 patients before having to move into diversion.</p>			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions 1-d. Respond to requests for assistance and coordination from site(s)</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-b. Identify additional information needs from site(s) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan 3-e. Revise priorities as appropriate</p>			
Notes:			


Input #	44		
Method	Document - Twitter	Event Time	<i>Expected:</i> 150:00 <i>Actual:</i>


From:	Controller	To:	EOC Director
Event Description:			
Twitter – Arena Questions			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p>			
Notes:			



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**CAICW** CAICW
Someone on the Save Veronica page asked what kind of Questions one would ask the president about ICWA if one had...
fb.me/1pjJromNW
14 hours ago

**Hockey_Lover**
RichiE Arnea roof collapse – the whole thing came down. Shelley got hit with a ceiling tile – no police or ambulance - pic's from camera phone

**CAICW** CAICW
Gal. 2:10, "All they asked was that we should continue to remember the poor, the very thing I was eager to do." #Christian #ministry
17 hours ago

**Healthy_Child** Healthy Child
Moms show us ur threads! Buy limited tee @Threads4Thought bit.ly/ujz91Z & show us ur pic on Facebook. You could win 3 T4T Tees!
18 hours ago

**Healthy_Child** Healthy Child
Our very own Rachel is a Mom on a Mission because she believes children deserve a world free from toxic... fb.me/1CmDLNcWa
19 hours ago

**CAICW** CAICW
Veronica Capobianco Custody Fight Makes Nikki Haley's Heart Break fb.me/zFkceaZF
19 hours ago

Picture attached to Twitter Post:



Input #	45			
Method	Video	Event Time	<i>Expected:</i> 151:00	<i>Actual:</i>

From:	Controller	To:	All Players
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Event Description:

Talk Radio – Arena Collapse Update 1

Message:

Welcome back to JITV Talk Radio. We’re continuing our live coverage of the collapse of Richie Arena. We are speaking live with Nancy Johnson, mother of the Denton Rockets forward Greg Johnson. Nancy, can you describe what you are seeing?

- Jim, its just chaos here. The roof came right down on us. I can hear people screaming from under the rubble. I managed to find Greg and he’s ok, thank god. There are cops here but they don’t seem to be doing a damn thing. And where are the ambulances? Shouldn’t there be someone here to take care of these people? -

- We’ll return to our ongoing coverage after a word from our sponsors.

Expected Actions:

N/A

Notes:

Input #	46		
Method	Document - Email	Event Time	<i>Expected:</i> 153:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Injured Facilities Worker			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions 1-e. Maintain good worker care practices</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan 3-e. Revise priorities as appropriate</p>			
Notes:			

Roger Dobson – Facilities Manager

From: Dobson, Roger [rdobson@cityofdenton.com]
Sent: [Today's Date], 11:10 AM
To: **DENTON CITY HALL STAFF**; rdobson@cityofdenton.com
Subject: Injury of Facilities Worker

Approximately 30 minutes ago, there was a serious accident at City Hall involving one of our facilities staff members. While clearing snow from the roof, Gord Wachowski slipped and fell two stories to the ground. Gord has been transported by ambulance to hospital – his condition is unknown.

This incident is under investigation. The shop steward has requested that we stop snow clearing efforts until we can identify what happened. This precaution is meant to prevent additional accidents.

Our risk assessment indicates the roof is clear enough for the building to be safely used for the next few hours. However, it is possible the situation may change and city hall may need to close. Should that be the case, all staff will be asked to vacate the building until further notice.

I will keep you apprised of the situation.

Roger Dobson
City of Denton
(604) 555-7684

Input #	47			
Method	Video	Event Time	<i>Expected:</i> 155:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
JITV News – Arena Collapse			
Message:			
<p>We are going live to the scene of an Arena collapse in Denton. -</p> <p>– There is chaos today at Richie Arena as part of the roof has collapsed, possibly due to snow loading. I will try to get a word with one of the first responders (A reporter on the scene pulls a Firefighter aside to get a sound-bite for their broadcast. The Firefighter looks clearly stunned by the event and is having difficulty describing the actions they are taking. Another Firefighter calls overt that they need him as they have discovered another body and need his help. The Firefighter, visibly shaken, runs over to the scene.) Well, it appears that our first responders are doing what they can under terrible circumstances. We'll keep you posted as this event unfolds.</p>			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-c. Post relevant information on status boards and information displays</p> <p>2-d. Update status displays and information displays throughout the event</p>			
Notes:			

Input #	48			
Method	Video	Event Time	<i>Expected:</i> 157:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
Talk Radio – Arena Collapse Update 2			
Message:			
<p>Welcome back to JITV Talk Radio. Going back to the coverage of the roof collapse at Richie Arena. We still have Nancy Johnson on the line. Nancy, what's going on?</p> <p>- Jim, the cops and fire fighters have all just walked away. I don't know if they've gotten scared off from the white smoke but they've just left. There is a group of parents trying to save their children and the first responders just leave. Is this really how Denton treats their residents? I'm seeing about a dozen parents digging through the rubble, looking for their kids. This is just horrible – can you hear the screams? -</p> <p>- We'll return to our ongoing coverage after a word from our sponsors.</p>			
Expected Actions:			
N/A			
Notes:			

Input #	49			
Method	Video - Radio	Event Time	<i>Expected:</i> 158:00	<i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Arena – Traffic Congestion			
Message:			
There is extreme traffic congestion in the area. Several motorists have parked on the street and are offering assistance. We request support in public messaging, asking the public to please stay away from the area.			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions</p> <p>1-d. Respond to requests for assistance and coordination from site(s)</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			

Input #	50		
Method	Document	Event Time	<i>Expected:</i> 159:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Federal Request – Missing Japanese Student			
Message:			
(See attached)			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions 1-d. Respond to requests for assistance and coordination from site(s)</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-b. Identify additional information needs from site(s) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan 3-e. Revise priorities as appropriate</p>			
Notes:			

Regional Emergency Operations Centre - DIRECTOR

From: Brown, Adrian [jsmith@reoc.com]
Sent: [Today's Date], 11:27 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: ARENA COLLAPSE – MISSING JAPANESE PLAYER
Importance: HIGH

I've received a call from the Department of Foreign Affairs. One of the players in the Denton hockey tournament was the son of a Japanese diplomat – Kenta RYUU. His son – Daichi RYUU - was on home-stay with a Denton family. He is a hockey fan and was allowed to play in the tournament. He was speaking with his parents on his cell phone during the collapse. His parents heard screams before the call ended. Daichi is no longer answering the phone.

Foreign Affairs is taking this matter extremely seriously and requires Daichi be located immediately. His rescue must be prioritized. Staff from the Japanese Consulate are currently en-route to the arena to take Daichi to a medical clinic.

Please advise the location and condition of Daichi ASAP.

Details:

Name: RYUU, Daichi
Height: 153 cm
Weight: 50 kg
Hair: Black, Short
Build: Slim

- Adrian

Adrian Brown
Director
Regional Emergency Operations Centre
(604) 555-6878

Input #	51			
Method	Video	Event Time	<i>Expected:</i> 160:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
Talk Radio – Share Your Story			
Message:			
<p>Welcome back to JITV Talk Radio. You’re listening to Jabber Jim, the sport guru. The big news right now is the collapse of the sports arena in Denton. This was an international hockey tournament with teams competing from 6 different countries. If you are there and want to share your story, call us at 555-6060. I can imagine rescuers can use all the help they can get; I know I would help with the rescue if I were there right now. Stayed tuned as we bring you the news on this tragedy.</p>			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-c. Post relevant information on status boards and information displays</p> <p>2-d. Update status displays and information displays throughout the event</p>			
Notes:			

Input #	52			
Method	Video	Event Time	<i>Expected:</i> 161:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
Missing International Player			
Message:			
<p>This is Barb Kim, one of the MLA's in Denton. I've just received a call from the Japanese consulate. One of the players at the hockey event is the son of a prominent politician in Japan. He is demanding to know where his son is and if he is ok. The consulate is making preparations to airlift the boy to a private clinic as soon as he is found. They are sending personnel to the site to look for him. What information can I give the consulate about the condition of the boy?</p>			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			

Input #	53			
Method	Video	Event Time	<i>Expected:</i> 162:00	<i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Arena – Irate Mayor			
Message:			
<p>It sounds like this situation is going from bad to worse. I want a Situation Report on my desk in 15 minutes detailing the steps you are taking to manage the Arena collapse. I expect that you are putting all available resources into search and rescue. If you are not, I better hear a damn good reason as to why you aren't.</p>			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			

Input #	54			
Method	Video	Event Time	<i>Expected:</i> 165:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
JITV News – Arena Collapse Update			
Message:			
<p>Welcome back to JITV News. One of our citizen reporters has sent us images from the inside the arena. These images were taken on a camera phone and may be not be appropriate for all viewers</p> <p>(Narration over video)</p> <p>What we know so far is that 8 teams were attending a Bantam tournament. We have heard the roof collapse occurred during the opening ceremonies. This would have been a time when players and officials would have been crowding the ice. It is believed that at least ___ players and approximately ___ parents would have been in the arena at the time. The teams taking part in this event were from all around the region. While most of the players were local, some teams had recently accepted players from a local international school popular amongst diplomats and foreign workers from Japan. It is unclear if how many emergency responders are on scene however we have received reports that police, firefighters and paramedics are only now getting organized. Parents are having to pull their children from the rubble - it appears the city either can't or won't provide support.</p> <p>We will provide further details as they come available.</p>			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-c. Post relevant information on status boards and information displays</p> <p>2-d. Update status displays and information displays throughout the event</p>			
Notes:			

Input #	55		
Method	Document – Email	Event Time	<i>Expected:</i> 168:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Form 202 - Arena			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 1: Demonstrate the performance of common EOC functions 1-d. Respond to requests for assistance and coordination from site(s)</p> <p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section 2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary) 2-b. Identify additional information needs from site(s) 2-d. Update status displays and information displays throughout the event 2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan 3-e. Revise priorities as appropriate</p>			
Notes:			



Denton Fire & Rescue

From: Petersen, Tom [tpetersen@dentonfireandrescue.com]
Sent: [Today's Date], 11:30 AM
To: EOC Director [EOCD@dentoneoc.com]
Subject: Arena Collapse – Incident Objectives

See attached Form 202


Tom

Tom Petersen
Denton Fire & Rescue Services
(604) 555-8673

INCIDENT OBJECTIVES	1. INCIDENT NAME <i>ARENA COLLAPSE</i>	2. DATE PREPARED <i>[Today's Date]</i>	3. TIME PREPARED <i>1130</i>
	4. OPERATIONAL PERIOD [DATE/TIME] <i>[Today's Date], 1130 - [Today's Date], 1330</i>		
5. OBJECTIVES			
1. Responder safety			
<i>A. Stabilize roof and remove debris</i>			
<i>B. Establish staging area with heat and shelter</i>			
<i>C. Workers wear appropriate PPE and safety equipment</i>			
2. Rescue Victims			
<i>A. Available rescue personnel search and rescue victims</i>			
<i>B. Triage and transport to medical facility</i>			
<i>C. HUSAR and responder teams to rescue trapped persons</i>			
6. WEATHER FORECAST FOR OPERATIONAL PERIOD <i>0 degrees, mixed rain and snow wind from the south at 35 km/h</i>			
7. GENERAL/SAFETY MESSAGE <i>Hard hats/safety equipment to be worn at all times. Limit exposure. Stay warm/dry</i>			
8. ATTACHMENTS [✓ IF ATTACHED]			
<input type="checkbox"/> ORGANIZATION LIST [ICS 203]	<input type="checkbox"/> MEDICAL PLAN [ICS 206]	<input checked="" type="checkbox"/> RESOURCE LIST _____	
<input type="checkbox"/> DIV/GR ASSIGNMENT LIST [ICS 204]	<input type="checkbox"/> INCIDENT MAP	<input type="checkbox"/> _____	
<input type="checkbox"/> COMMUNICATIONS PLAN [ICS 205]	<input type="checkbox"/> TRAFFIC PLAN	<input type="checkbox"/> _____	
FORM 202	9. PREPARED BY [PLANNING SECTION CHIEF] <i>T. Petersen</i>	10. APPROVED BY [INCIDENT COMMANDER] <i>Deputy Fire Chief Gordon</i>	

Input #	56		
Method	Document – Twitter	Event Time	<i>Expected:</i> 170:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Twitter – Arena Child			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p>			
Notes:			




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**CAICW** CAICW
Someone on the Save Veronica page asked what kind of Questions one would ask the president about ICWA if one had...
fb.me/1pjJromNW
14 hours ago

**Hockey_Lover**
Shelley on ambulance – having trouble breathing – white gas in teh air – WHJERES THE POLCIE?????

**CAICW** CAICW
Gal. 2:10, "All they asked was that we should continue to remember the poor, the very thing I was eager to do." #Christian #ministry
17 hours ago

**Healthy_Child** Healthy Child
Moms show us ur threads! Buy limited tee @Threads4Thought bit.ly/ujz91Z & show us ur pic on Facebook. You could win 3 T4T Tees!
18 hours ago

**Healthy_Child** Healthy Child
Our very own Rachel is a Mom on a Mission because she believes children deserve a world free from toxic... fb.me/1CMdLNcWa
19 hours ago

**CAICW** CAICW
Veronica Capobianco Custody Fight Makes Nikki Haley's Heart Break fb.me/zFkceaZF
19 hours ago

Picture attached to Twitter Post:



Input #	57		
Method	Document – Facebook	Event Time	<i>Expected:</i> 172:00 <i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Facebook – Memorial Page			
Message:			
(See following page)			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p>			
Notes:			

facebook
 Keep me logged in

Facebook helps you connect and share with the people in your life.



Memorial page for those who died in the Denton Arena Collapse

Public Figure

Wall **Memorial Page For Those w...** · Everyone (Top Posts)

Share:

Write something...

- Wall
- Info
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About
May you girls rest in peace and may justice be done to ur murderers

Memorial page for those who died in the Denton Arena Collapse



If your child was involved in this event, please contact the tournament organizers at 604-555-6897.

Want to like or comment on this page?

To interact with Memorial Page For Those who died in the Campus Trendz Fire you need to sign up for Facebook first.

It's free and anyone can join. Already a member? [Log in.](#)

Input #	58			
Method	Video - Radio	Event Time	<i>Expected:</i> 175:00	<i>Actual:</i>

From:	Controller	To:	EOC Director
Event Description:			
Arena Collapse – Parents			
Message:			
This is Deputy Fire Chief Gordon. Our first responders have pulled back but parents are continuing to search the rubble. I need you to send someone to move the parents out of the way – I don't want the deaths of these people on my watch.			
Expected Actions:			
<p>Objective 2: Demonstrate the management of incident information within the EOC Operations Section</p> <p>2-a. Record receipt of incident information in position logs and formal Incident Reports (as necessary)</p> <p>2-b. Identify additional information needs from site(s)</p> <p>2-d. Update status displays and information displays throughout the event</p> <p>2-e. Share information with external agencies and departments as requested</p> <p>Objective 3: Demonstrate the use of an Action Planning process in creating a formal Action Plan</p> <p>3-e. Revise priorities as appropriate</p>			
Notes:			

Input #	59			
Method	Video	Event Time	<i>Expected:</i> 180:00	<i>Actual:</i>

From:	Controller	To:	All Players
Event Description:			
ENDEX			
Message:			
ENDEX			
Expected Actions:			
ENDEX			
Notes:			